

Job Description: Hygiene Officer

Location: Mandalay Region

Background of Water Aim

Yay Pan Taing (Water Aim) is a national non-governmental organization established in 2023, focusing on the implementation of Water, Sanitation, and Hygiene (WASH) interventions and community development projects in Myanmar. The organization works primarily in rural areas, supporting communities through the development and rehabilitation of water supply systems, hygiene promotion and awareness activities, and capacity building of community-based management structures. Water Aim also conducts WASH-related research and assessments to inform program design and improve implementation.

The organization adopts a flexible, needs-based approach, working closely with local communities, stakeholders, and partners to ensure that interventions are context appropriate and sustainable. While WASH remains the core focus, Water Aim also engages in livelihood and other development activities where necessary, depending on community priorities, operational capacity, and available resources.

Our Vision and Mission

Everyone everywhere in Myanmar access to clean drinking water.

Our mission is to work together with states and community to ensure safe and clean drinking water for poor and vulnerable people in Myanmar.

Our Values

Everything we do is shaped by our six values:

- Respect
- Accountability
- Courage
- Collaboration
- Innovation
- Integrity

Project Background

On 28 March 2025, a powerful 7.7 magnitude earthquake struck central Myanmar near Mandalay, followed by a strong aftershock, affecting nearly 900,000 people within a 50 km radius. The disaster caused widespread destruction to homes, schools, health facilities, and critical infrastructure across Mandalay, Nay Pyi Taw, Bago, Magway, Sagaing, and Shan, leading to significant displacement and disruption of essential services.

Access to safe water, sanitation, and hygiene (WASH) services has been severely impacted, forcing many communities to rely on unsafe water sources and increasing the risk of waterborne diseases, particularly among vulnerable groups. Damage to WASH facilities has also affected the functionality of schools and healthcare centers.

In response, this project aims to support 15 affected communities in Mandalay Region by restoring climate-resilient water systems, improving sanitation and hygiene facilities, and strengthening community capacity for sustainable WASH management. The approach emphasizes community participation, inclusiveness, and long-term resilience to ensure equitable access to safe WASH services for all.

Purpose

The Hygiene Officer is responsible for the planning, implementation, and monitoring of hygiene promotion and behavior change activities to ensure improved sanitation and hygiene practices among target communities, schools, and health facilities. The role focuses on delivering quality hygiene interventions, supporting community engagement, and ensuring activities are implemented effectively, on time, and in line with project standards and requirements.

Key Responsibilities

Hygiene Promotion & Behavior Change

- Plan and implement hygiene promotion activities, awareness sessions, and campaigns at community level.
- Promote key practices including handwashing, safe water handling, menstrual hygiene management (MHM), and environmental hygiene.
- Develop and use IEC/BCC materials tailored to local context and vulnerable groups.

Community Engagement & Volunteer Mobilization

- Train and support community mobilizers on hygiene promotion, WASH IPC, DRR, and safeguarding approaches.
- Facilitate household visits, group discussions, and community events to reinforce behavior change.
- Ensure inclusive participation of women, children, elderly, and persons with disabilities.

Sanitation & Hygiene Support

- Support implementation of sanitation activities including hygiene awareness, safe sanitation use, and follow-up monitoring.
- Assist in promoting improved sanitation practices and use of climate-resilient latrines and handwashing facilities.
- Support hygiene-related components of smart subsidy approaches targeting vulnerable households.

Capacity Building

- Conduct training for community groups, school committees, and health staff on hygiene promotion and safe practices.
- Strengthen local capacity for sustained hygiene behaviour and facility use.

Coordination & Integration

- Work closely with WASH Engineers and project teams to ensure integration of hygiene promotion with water and sanitation infrastructure.
- Coordinate with partners, local authorities, and stakeholders for effective implementation.

Coordination & Reporting

- Coordinate with project teams, INGOs, local partners, and government stakeholders for integrated implementation.
- Prepare technical reports, progress updates, and documentation for monitoring and donor reporting.
- Identify technical challenges and propose practical, cost-effective solutions.

Monitoring, Reporting & Documentation

- Conduct regular monitoring of hygiene activities, household practices, and community progress.
- Support data collection (e.g., surveys), reporting, and documentation of lessons learned.
- Ensure activities meet project standards, timelines, and donor requirements.

Accountability & Safeguarding

- Promote accountability to affected populations (AAP) and respond to community feedback.
- Ensure gender equality, protection, and inclusion are integrated into all activities.

PERSON SPECIFICATION

Qualifications & Experience

- Bachelor's degree in Public Health, Environmental Health, Social Sciences, or related field
- Minimum 2–4 years of experience in hygiene promotion or WASH programmes
- Experience in behavior change communication and community engagement
- Experience working with rural or vulnerable communities preferred.
- Knowledge of WASH standards and hygiene promotion approaches.

Skills & Competencies

- Strong communication and facilitation skills
- Community mobilization and training experience
- Good reporting and coordination skills
- Ability to work in field-based and emergency/recovery contexts
- Ability to plan, prioritize, and meet deadlines under pressure
- Experience in community engagement and capacity building
- Commitment to gender equality, inclusion, and humanitarian principles

Language Requirements

- Fluency in Myanmar language (spoken and written)
- Good command of English (spoken and written) for reporting and coordination
- Knowledge of local ethnic languages in project areas is an advantage

Ethical and Safeguarding Considerations

The consultant shall obtain informed consent from all participants and ensure the confidentiality and anonymity of all respondents. The team must apply do-no harm principles, adhere to child safeguarding and Protection of Sexual Exploitation, Abuse and Harassment (PSEAH) standards, and fully comply with Yay Pan Taing's policies and ethical guidelines.

Application process:

All interested and qualified candidates are requested to send an Application Letter, Curriculum Vitae with two reference persons to hr@wateraim.org no later than **5-Oct-2026 (05:00 pm)**. Please note that only shortlisted candidates will be contacted for an interview.

Note:

Yay Pan Taing (Water Aim) is an equal opportunity employer. It does not discriminate against gender, race, ethnicity, age, caste, color, nationality, marital status, home responsibility, sexual orientation, physical ability and health, HIV/AIDs status, culture, religious beliefs and social background. We omit encourage all qualified individuals from all backgrounds to apply and be part of our inclusive workplace.