**Questionnaire for Village Tract/Ward Administrator**

**Introduction:**

*(Enumerator, please read out the following introduction)* This interview is conducted by the Myanmar Survey Research on behalf of UNDP, which is an international organisation that is part the United Nations. UNDP provides development assistance to the people and the government of Myanmar. UNDP is not part of the Myanmar government and it is not a political party. UNDP is helping your government to improve the services it provides to the people of Myanmar like education, health and water.

The Government of Myanmar and UNDP are working together to improve the quality of ~~basic health~~ services provided to the people of Myanmar. In order to start this process we first need to know what the present challenges are in the provision of key public services; what is going well and what needs to be improved? The research team will therefore interview both citizens and service providers. We will start with interviewing citizens who are the users and beneficiaries of these facilities. In addition, we will interview managers and staff of a number of primary schools and primary health facilities to listen to their perspective and identify areas that need to be improved. **Your opinion as a government representative at village tract/ward level is therefore very important in order to improve service delivery to the people.**

Before answering the questions below, please note that:

1. This survey is about the performance of government institutions in general, and **not** about your or anyone’s else individual performance or the performance of your office. We are only interested in the performance of all village administrators combined. The information that you will provide will be treated **confidential** by the research team. **Nobody** (including your supervisor) will be able to trace your answers back to you. You can therefore be honest and frank and feel free to comment on anything that you think is not functioning well.

2. If you don’t understand a question, please ask the enumerator for clarification. They are there to help you. If you don’t know the answer to a question it is important that you circle the 0 in the “I don’t know” box instead of guessing. For us that is important information as well.

|  |  |
| --- | --- |
| NAME OF VILLAGE TRACT/WARD:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_  NAME OF TOWNSHIP: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_  STATE/REGION:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_  NAME OF ENUMERATOR: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | **DATE : \_\_\_/\_\_\_/\_\_\_** |

*(Enumerator: For all questions, replace “Village Tract” by “Ward” if this interview is being conducted with a Ward Administrator)*

**I would like to start by asking some questions about yourself.**

1. What is your age?

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| Below 18 | 18-30 | 31-40 | 41-50 | 51-60 | 61-70 | Above 70 | Don’t know |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 99 |

1. What is the highest level of education that you have completed?

|  |  |  |  |
| --- | --- | --- | --- |
| No education (not finished primary education) | 1 | Vocational training | 5 |
| Primary school (Grade 5 finished) | 2 | Graduate training | 6 |
| Middle school(Grade 9 finished) | 3 | Literacy group | 7 |
| High school (Grade 11 finished) | 4 | Don’t know | 99 |
| Other *[specify]* | | |  |

1. For how long are you already Village Tract Administrator in this village tract/ward?

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Less than 1 year | Between 1-3 years | Between 4-5 years | Between 6-10 years | More than 10 years | Don’t know |
| 1 | 2 | 3 | 4 | 5 | 99 |

1. Were you elected or appointed as Village Administrator?

|  |  |  |
| --- | --- | --- |
| Elected | Appointed | Don’t know |
| 1 | 2 | 99 |

*(Enumerator: if Q4 = “elected” go to Q5, if Q4 = “appointed” go to Q6, if Q4 = I don’t know go to Q7*

1. By whom were you elected?

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| By all adult male and female villagers through ballot | By all male villagers through ballot | During a village tract meeting by the people present | By the Village Elders and Respected People | Don’t know |
| 1 | 2 | 3 | 4 | 99 |
| Other (*specify)* | | | |  |

1. By whom were you appointed?

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| By the former Village Tract Administrator | By the Township Administrator | By the State/Region Government | By a local political party | Don’t know |
| 1 | 2 | 3 | 4 | 99 |
| Other (*specify)* | | | |  |

1. When you started as a Village Tract Administrator did you receive any instructions or guidelines?

|  |  |  |
| --- | --- | --- |
| Yes | No | Don’t know |
| 1 | 2 | 99 |

1. When you started as a Village Tract Administrator did you receive any training?

|  |  |  |
| --- | --- | --- |
| Yes | No | Don’t know |
| 1 | 2 | 99 |

*(Enumerator: if Q8 = “Yes” go to Q9, if Q8 = “No” or “I don’t know” go to Q10)*

1. Was that sufficient to prepare you for your job as VTA?

|  |  |  |
| --- | --- | --- |
| Yes | No | Don’t know |
| 1 | 2 | 99 |

*(Enumerator: if Q9 = “no” go to Q10, if Q9 = “yes” or “don’t know” go to Q11)*

1. What additional training would have been or would still be useful for you to do your job better?

|  |
| --- |
| 1 |
| 2 |

**Next I want to ask you some questions about your work as Village Tract Administrator**

1. What are the most important functions of a Village Tract Administrator? *(Enumerator, the respondent can give more than one answer, after he/she mentions the first function please ask “are there any other functions that the VTA has that you know of” until the respondents stops).*

|  |  |  |  |
| --- | --- | --- | --- |
| Ensure peace and security in the village | 1 | Assist citizens with permits and applications | 7 |
| Provide villagers with information and directives from government | 2 | Bring village problems to the township administration | 8 |
| Mediate when there are conflicts or problems between villagers | 3 | Consult and Involve villagers in decision-making at village level | 9 |
| Collect taxes or village contributions | 4 | Birth and death registration | 10 |
| Ensure that people participate in community labour | 5 | Organise village (committee) meetings | 11 |
| Law enforcement | 6 | Don’t know | 99 |
| Other *[specify]* | | |  |

1. How do you rate the support you get from the Township Administration in carrying out the function of Village Tract Administrator?

|  |  |  |  |
| --- | --- | --- | --- |
| Bad | Not good/not bad | Good | Don’t know |
| 1 | 2 |  | 99 |

1. How do you appreciate the following aspects of the support you receive from the Township Administration? Please choose between “good”, “not good not bad” or “bad” or “don’t know”

*(Enumerator: read out each statement below and ask the respondent “how do you rate….” Circle Yes/ No/ Can’t Say for each option, as appropriate.)*

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  | Good | Not good not bad | bad | Don’t know / Can’t say |
| Clear instructions on what I am supposed to do | 1 | 2 | 3 | 99 |
| Good communications, they keep me well informed | 1 | 2 | 3 | 99 |
| They always support my decisions | 1 | 2 | 3 | 99 |
| I am well equipped to do my job (like office, transport, stationary) | 1 | 2 | 3 | 99 |
| TA has a clear plan and structure | 1 | 2 | 3 | 99 |
| I have enough staff to do the work | 1 | 2 | 3 | 99 |
| Other *[specify]* | | | |  |

1. In carrying out the function of Village Tract Administrator what are the biggest challenges you face?

|  |
| --- |
| 1 |
| 2 |
| 3 |

1. What is according to you the **most important problem** in this village tract/ward at the moment?

|  |  |  |  |
| --- | --- | --- | --- |
| Poor roads (or access to village tract/ward) | 1 | No electricity | 5 |
| Poor education | 2 | Safety and security is bad | 6 |
| Poor health | 3 | Not enough jobs (economic situation) | 7 |
| No access to clean water | 4 | Ownership of land for farming | 8 |
|  |  | Don’t know | 99 |
| Other *[specify]* | | |  |

*(Enumerator: If answer Q15 = “don’t know”, go to Q19)*

1. Who is **first of all** responsible for solving this problem? I will read you a list of possibilities, please select the most appropriate one. *(Enumerator, repeat the problem mentioned under Q15. Then read out the following list and circle the answer)*

|  |  |
| --- | --- |
| The members of this community together | 1 |
| The Village Tract Administrator | 2 |
| The 10 or 100 household heads | 3 |
| The village elders and respectful people | 4 |
| The Township Administration | 5 |
| The State/region or Union Government | 6 |
| Anyone else, please specify: |  |

|  |  |
| --- | --- |
| If the respondent doesn’t know | 99 |

1. Do you think that the township administration or the government in general is aware of this problem?

*(Enumerator: repeat the problem mentioned under Q15.)*

|  |  |  |
| --- | --- | --- |
| Yes | No | Don’t know |
| 1 | 2 | 99 |

*(Enumerator, if Q 18 = “yes”, go to Q 19. If Q18 = “no” or “don’t know” go to Q20)*

1. What is the township administration or any other government body doing to resolve this problem?

|  |  |  |  |
| --- | --- | --- | --- |
| Nothing | 1 | Still discussing the problem | 4 |
| Allocating more money | 2 |  |  |
| Allocating more government staff | 3 | Don’t know | 99 |
| Other *[specify]* | | |  |

1. What are the most important improvements your government have made to the situation in your village tract/ward over the last three years? *(Enumerator, more than one answer is possible. Continue asking: “are there any other improvements made by the government” until the respondent stops)*

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| It has done nothing | 1 | Improved electricity connection | | 5 |
| Improved roads | 2 | Improved safety and security in the village | | 6 |
| Improved education facilities or services | 3 | It improved access/ownership of land | | 7 |
| Improved health facilities or services | 4 | It created more jobs | | 8 |
| Improved water situation | 5 | Don’t know | | 99 |
| Other *[specify]* | | |  | |

1. Have the following services in your village tract/ward improved, worsened or stayed more or less the same over the last three years? If changed in what way? *(Enumerator, please read out every item on the list and ask has…. Improved, worsened or stayed more or less the same. If the respondent says improved or worsened, please ask “in what way?”)*

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Service | Improved | Worsened | More or less the same | If improved or deteriorated, in what way? |
| 1. Primary education | 1 | 2 | 3 |  |
| 1. Basic healthcare | 1 | 2 | 3 |  |
| 1. Water provision for consumption | 1 | 2 | 3 |  |
| 1. Electricity | 1 | 2 | 3 |  |
| 1. Roads | 1 | 2 | 3 |  |
| 1. Safety and security | 1 | 2 | 3 |  |

1. If there are new laws or directives from the government, how would you **usually** learn about them? I will read out a list of options, to each of these you can say yes or no. *(Enumerator, read out the list below and ask for a yes or no on each category).*

|  |  |  |  |
| --- | --- | --- | --- |
| Radio | Yes 1 | No 2 | Not sure 99 |
| Television | Yes 1 | No 2 | Not sure 99 |
| Newspapers | Yes 1 | No 2 | Not sure 99 |
| Township Administrator (GAD office) | Yes 1 | No 2 | Not sure 99 |
| Meeting of the Village Tract Administrators | Yes 1 | No 2 | Not sure 99 |
| State or Region Government / State GAD | Yes 1 | No 2 | Not sure 99 |
| Friends, family or other people in the village | Yes 1 | No 2 | Not sure 99 |
| Is there any other way you get informed please mention which way | Yes 1 | No 2 |  |

1. Are the township administration and other government departments informing you enough about the plans it has for new projects in your village tract/ward regarding e.g. schools, roads, health facilities, etc.?

|  |  |  |
| --- | --- | --- |
| Yes | No | Don’t know |
| 1 | 2 | 99 |

1. Where you ever invited to a meeting in which the government wanted to talk to the villagers about new projects like schools or health facilities in this village or about the problems in this village tract/ward?

|  |  |  |
| --- | --- | --- |
| Yes | No | Don’t know |
| 1 | 2 | 99 |

1. Do you know any committee at the township level in which citizens participate?

|  |  |  |
| --- | --- | --- |
| Yes | No | Don’t know |
| 1 | 2 | 99 |

*(Enumerator, if Q24 = “yes”, go to Q25, if Q24 = any other answer, go to Q27)*

1. Can you mention the name of one or more committees at township level in which citizens participate? *(Enumerator allow more than one answer. Continue asking: “can you mention another committee as well” until he/she doesn’t know any other committees).*

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Township Development Support Committee | 1 | Township Municipal Affairs Committee | | 2 |
|  |  | Don’t know | | 99 |
| Other *[specify]* | | |  | |

*(Enumerator, if the respondent can mention at least one name of a committee in Q25, continue with Q26, if he/she can’t mention a name go to Q27).*

1. Can you tell me what functions of the Township Development Support Committee are, what is it doing? *(Enumerator, more than one answer is possible, please continue asking: “can you mention any other functions” until the respondent stops)*

|  |  |  |  |
| --- | --- | --- | --- |
| To support the development of the township | 1 | To meet with the Township Management Committee | 5 |
| To resolve bottlenecks for development in the township | 2 | To promote economic development of the township | 6 |
| To provide advice to the TA and government departments | 3 |  |  |
| To bring issues/problems of the citizens to the attention to the Township Management | 4 | Don’t know | 99 |
| Other *[specify]* | | |  |

1. Which of the following committees or groups are active in this village tract/ward (meaning that they meet on a regular base and take decisions)? *(Enumerator mention each group/committee by asking for each group: “Is there an active a ….. in this village tract/ward?”, At the end, ask: are there any other active groups in this village tract? Ask for more at the end until the VTA can’t add any others).*

|  |  |  |  |
| --- | --- | --- | --- |
| 1. Socio-religious youth group | 1. yes | 2. no | 3. Don’t know |
| 1. Pagoda/church board | 1. yes | 2. no | 3. Don’t know |
| 1. School Committee/ Parents Teachers Association | 1. yes | 2. no | 3. Don’t know |
| 1. Village Health Committee | 1. yes | 2. no | 3. Don’t know |
| 1. Village Elders and Respected Persons (VERP) | 1. yes | 2. no | 3. Don’t know |
| 1. Village militia | 1. yes | 2. no | 3. Don’t know |
| 1. Fire brigade | 1. yes | 2. no | 3. Don’t know |
| 1. Women group(s) | 1. yes | 2. no | 3. Don’t know |
| 1. Other groups/committees (please specify) | | | |

1. Do you think that the government is involving citizens enough in decision-making processes that affect their life, like the planning of new school, new health centres, roads, etc.?

|  |  |  |
| --- | --- | --- |
| Yes | No | Don’t know |
| 1 | 2 | 99 |

*(Enumerator, if Q28= “yes”, go to Q29, if Q28 = any other answer, go to Q30)*

1. What could the government do to improve the way it involves citizens in this village tract/ward in planning and decision-making? *(Enumerator more answers are possible, if the respondent has no idea you can read out the answer categories below and check whether he/she support the ideas)*

|  |  |  |  |
| --- | --- | --- | --- |
| Hold more meetings with all villagers | 1 | Improve communication, share more information | 5 |
| Make more use of the newly established committees | 2 | To promote economic development of the township | 6 |
| Train the committees better so that they better represent the interests of the people | 3 |  |  |
| Change the mandate of the committees and | 4 | Don’t know | 99 |
| Other *[specify]* | | |  |

**Next I have a few question about the safety and security in this village tract/ward**

1. In your opinion, how safe do you think your village tract/ward is?

|  |  |  |  |
| --- | --- | --- | --- |
| Safe | 1 | Don’t know | 99 |
| Neither safe nor unsafe | 2 | Refused to comment | 98 |
| Unsafe | 3 |  |  |

1. In your opinion, has the safety situation in your village tract/ward improved, worsened or remained the same over the last 3 years?

|  |  |  |  |
| --- | --- | --- | --- |
| Improved | 1 | Worsened | 3 |
| Stayed more or less the same | 2 | Don’t know | 99 |

*(Enumerator, If Q31 = “improved” go to Q32 and then to Q34, if Q 31 = “worsened” go to Q33 and then Q34, if Q 31 = “stayed more or less the same” go directly to Q34).*

1. Why has the safety situation improved? (*Enumerator:* *More answers are possible. Do not read out options. Listen to the answer and select the most appropriate one. Continue asking “are there any other reasons why it has improved”, until the respondent knows of no other reasons).*

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Law enforcement has improved | 1 | The area in which we live is now more peaceful | | 5 |
| Community crime control has improved | 2 | Citizens behave better (less alcoholism, etc.) | | 6 |
| There are less criminals in the community | 3 |  | |  |
| Less conflicts between different groups in the village (religious, ethnic, language) | 4 | Don’t know | | 99 |
| Other *[specify]* | | |  | |

1. Why has the safety situation worsened? (*Enumerator:* *More answers are possible. Do not read out options. Listen to the answer and select the most appropriate one. Continue asking “are there any other reasons why it has worsened”, until the respondent knows of no other reasons).*

|  |  |  |  |
| --- | --- | --- | --- |
| law enforcement has worsened | 1 | The area in which we live is now less peaceful | 4 |
| Community crime control has worsened | 2 | Citizens behave worse (more alcoholism, etc.) | 5 |
| There are more criminals in the community | 3 |  |  |
| There is more conflict between different groups in te village (religious, ethnic, language) |  |  |  |
| Other *[specify]* |  | Don’t know | 99 |  |

1. In your opinion, what should be done to further improve the safety and security situation in your village tract/ward? *(Enumerator do NOT read options, more than one response is possible. Listen to the answer and select the most appropriate. Continue asking “are there any other improvements you can think of”, until the respondent knows of no other improvements).*

|  |  |  |  |
| --- | --- | --- | --- |
| Nothing | 1 | Provide employment opportunities | 5 |
| Introduce/encourage safety volunteer groups | 2 | More community watchfulness | 6 |
| Increase police or law enforcement | 3 | Improve morals of people | 7 |
| Citizen education about safety and security | 4 | Don’t know | 99 |
| Other *[Specify]:* | | |  |

1. In your role as conflict mediator, what are the most common problems/conflicts you are requested to resolve or mediate?

|  |  |  |  |
| --- | --- | --- | --- |
| Traffic problems / conflicts | 1 | Alleged crimes (like burglary, robbery, etc.) | 4 |
| Domestic problems | 2 | Misbehaviour (like alcoholism, drugs abuse) | 5 |
| Land issues | 3 | Harassments or assaults | 6 |
|  |  | Don’t know | 99 |
| Other *[Specify]:* | | |  |

1. Regarding access to services from the government in general (e.g. health, education, water supply, registration of land or property, etc.) does everyone in this village tract/ward regardless of gender, age, ethnicity, religion and wealth receive the same treatment, meaning that there is no discrimination?

|  |  |  |  |
| --- | --- | --- | --- |
| Yes | 1 | No – there is discrimination due to race/ ethnicity/ language | 4 |
| No – there is discrimination due to age | 2 | No – there is discrimination due to religion | 5 |
| No – there is discrimination due to gender | 3 | No – discrimination due to other reasons (specify) | 6 |
| I Don’t know | 99 | Refused to comment | 98 |

**Next I have some questions about the health facilities in this Village tract**

1. Have the health services, meaning the treatment of diseases and the education of citizens about good health practices provided by all health workers combined, in your village tract/ward improved, worsened or stayed more or less the same over the last five years?

|  |  |  |  |
| --- | --- | --- | --- |
| Improved | 1 | Don’t know | 99 |
| Stayed more or less the same | 2 | Refused to comment | 98 |
| Worsened | 3 |  |  |

*(Enumerator, If Q37 = “improved” go to Q38 and then to Q40, if Q37 = “worsened” go to Q39 and then to Q40, if Q37 = “stayed more or less the same” go directly to Q40).*

1. Why have the health services improved? (*Enumerator:* *More answers are possible. Do not read out options. Listen to the answer and select the most appropriate one. Continue asking “are there any other improvements”, until the respondent knows of no other reasons).*

|  |  |  |  |
| --- | --- | --- | --- |
| A new health facility has been build, or expanded or has been upgraded | 1 | The attitude of the staff at the health facility has improved | 5 |
| There is more health staff at the clinic (midwifes, nurses, etc.) | 2 | Costs for health services (consultation and drugs) have decreased | 6 |
| The health facility is better equipped with medical supplies and/or drugs | 3 | More attention to preventive health care | 7 |
| The waiting time before I am treated has reduced | 4 | Don’t know | 99 |
| Other *[specify]* | | |  |

1. Why have the health services worsened? (*Enumerator:* *more answers are possible. Do not read out options. Listen to the answer and select the most appropriate one. Continue asking “are there any other problems”, until the respondent knows of no other reasons).*

|  |  |  |  |
| --- | --- | --- | --- |
| No maintenance of building, a facility has closed down or has been degraded | 1 | The attitude of the staff at the health facility has worsened | 5 |
| There is less health staff at the clinic (midwifes, nurses, etc.) | 2 | Costs for health services (consultation and drugs) have increased | 6 |
| The health facility is worse equipped with medical supplies and/or drugs | 3 | Less attention to preventive health care | 7 |
| Waiting time before I am treated has increased | 4 | Don’t know | 99 |
| Other *[specify]* | | |  |

1. Is there an active Village Health Committee in this village tract/ward?

|  |  |  |
| --- | --- | --- |
| Yes | No | Don’t know |
| 1 | 2 | 99 |

*(Enumerator, if Q40 = “yes” go to Q41, if Q40 = “no” or “don’t know” go to Q43)*

1. Can you tell me what the functions of the Village Health Committee are; what is it doing? *(Enumerator, more answers are possible, please continue asking: “are there any other functions” until the respondent stops)*

|  |  |  |  |
| --- | --- | --- | --- |
| Visit out patients or disabled people | 1 | Assist with medical supply management/ stock control | 4 |
| Advice the health facility manager | 2 | Assist with transport of patients | 5 |
| Carry out casual jobs at the health facility (like cleaning, maintenance) | 3 | Don’t know | 99 |
| Other *[specify]* | | |  |

1. Are you satisfied with the work that the Village Health Committee is doing?

|  |  |  |  |
| --- | --- | --- | --- |
| Satisfied | Not good not bad | Not satisfied | Don’t know |
| 1 | 2 | 3 | 99 |

1. Is, according to you, the health staff in the health facility honest in the sense that they don’t sell drugs that should be for free or charge patients more than they should charge them?

|  |  |  |
| --- | --- | --- |
| Yes | No | Don’t know |
| 1 | 2 | 99 |

1. Do you have any suggestions as to how the health services in this village tract/ward can improve further?

|  |  |  |  |
| --- | --- | --- | --- |
| Build a bigger facility or upgrade the present facility or more equipment or facilities | 1 | Health facility should be open more often or longer | 5 |
| More doctors nurses or other staff | 2 | Medicines should be provided for free | 6 |
| Better qualified medical staff | 3 | Medicines should be always available | 7 |
| Improve attitude of staff | 4 | Don’t know | 99 |
| Other *[specify]* | | |  |

1. Have you ever been involved in or invited for a meeting with government officials to talk about the health services in your village tract/ward?

|  |  |  |
| --- | --- | --- |
| Yes | No | Don’t know |
| 1 | 2 | 99 |

*(Enumerator, if Q45 = “yes” go to Q46, if Q45 = “no” or “don’t know” go to Q47)*

1. What the topic of this meeting? *(Enumerator write down the answer)*

|  |
| --- |
|  |

1. Taking all that we discussed about health services in your village tract/ward into account, are you satisfied with the health services in your village tract/ward?

|  |  |  |  |
| --- | --- | --- | --- |
| Satisfied | Not good not bad | Not satisfied | Don’t know |
| 1 | 2 | 3 | 99 |

**Next I have a few questions about primary education (grade 1-5) in this village tract**

1. Has primary education in your village tract/ward improved, worsened or stayed more or less the same over the last three years?

|  |  |  |  |
| --- | --- | --- | --- |
| Improved | 1 | Don’t know | 99 |
| Stayed more or less the same | 2 | Refused to comment | 98 |
| Worsened | 3 |  |  |

*(Enumerator, if Q48 = “improved” go to Q49 and then to Q51, if Q48 = “worsened” go to Q50 and then to Q51, if Q49 = “stayed more or less the same” go directly to Q51).*

1. Why has primary education improved? (*Enumerator:* *More answers are possible. Do not read out options. Listen to the answer and select the most appropriate one. Continue asking “are there any other improvements”, until the respondent knows of no other reasons)*

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| A new primary school has been build, better maintenance or more class rooms or toilets | 1 | Costs for primary education has decreased | | 5 |
| There are more teachers at the primary school | 2 | There is a school feeding programme | | 6 |
| The primary school has more or better teaching materials or better furniture | 3 |  | |  |
| The attitude of the teachers has improved | 4 | Don’t know | | 99 |
| Other *[specify]* | | |  | |

1. Why has primary education worsened? (*Enumerator:* *More answers are possible. Do not read out options. Listen to the answer and select the most appropriate one. Continue asking “are there any other problems”, until the respondent knows of no other reasons).*

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Poor maintenance of buildings, not enough class rooms or toilets | 1 | Costs for primary education has increased | | 5 |
| There are less teachers at the primary school | 2 | There are too many children | | 6 |
| The primary school has less teaching materials or less furniture | 3 | Teachers are often not at school when they should be teaching | | 7 |
| The attitude of the teachers has worsened | 4 | Don’t know | | 99 |
| Other *[specify]* | | |  | |

1. Is there a Parents-Teacher Association (PTA) in each primary school?

|  |  |  |
| --- | --- | --- |
| Yes | No | Don’t know |
| 1 | 2 | 99 |

*(Enumerator, if Q 51 = “yes” go to Q52 if Q51 = “no” or “don’t know” go to Q54)*

1. Can you tell me what the function of the Parents-Teacher Association is; what is it doing? *(Enumerator, more answers are possible, please continue asking: “are there any other functions” until the respondent stops)*

|  |  |  |  |
| --- | --- | --- | --- |
| Labour / small repairs | 1 | It collects donations/ fundraising | 5 |
| Transport to pupils/teachers | 2 | It runs the school kitchen/ provides food | 6 |
| Provide Learning materials like textbooks | 3 | It organises out of school activities | 7 |
| It supervises school finances | 4 | Don’t know | 99 |
| Other *[specify]* | | |  |

1. Are you satisfied with the work that the Parents-Teacher Association (or Associations if there are more) is/are doing?

|  |  |  |  |
| --- | --- | --- | --- |
| Satisfied | Not good not bad | Not satisfied | Don’t know |
| 1 | 2 | 3 | 99 |

1. Are, according to you, the education staff in the primary school(s) honest in the sense that they don’t sell books or school material that should be for free or ask money or goods from parents for the education of their child?

|  |  |  |
| --- | --- | --- |
| Yes | No | Don’t know |
| 1 | 2 | 99 |

1. Have you ever been involved in or invited for a meeting with government officials to talk about the primary education in your village tract/ward?

|  |  |  |
| --- | --- | --- |
| Yes | No | Don’t know |
| 1 | 2 | 99 |

*(Enumerator, if Q55 = “yes” go to Q56, if Q55 = “no” or “don’t know” go to Q57)*

1. What the topic of this meeting? *(Enumerator write down the answer)*

|  |
| --- |
|  |

1. Overall, are you satisfied with quality of the primary education in your village tract/ward?

|  |  |  |  |
| --- | --- | --- | --- |
| Satisfied | Not good not bad | Not satisfied | Don’t know |
| 1 | 2 | 3 | 99 |

1. What could be done to further improve the quality of primary education in your village tract/ward? (*Enumerator, Do NOT read the options. Listen to the answer and select the most appropriate. More than one answer is possible. Continue asking “are there any other improvements”, until the respondent knows of no other reasons).*

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Nothing needs to be done | 1 | Improve the curriculum | | 6 |
| Build more classrooms or schools | 2 | Improve the school facilities (like toilets, desks, chairs, etc.) | | 7 |
| Increase the number of teachers | 3 | Provide better or more education material | |  |
| Improve the quality of teachers | 4 | Don’t know | | 99 |
| Other *[Specify]:* | | |  | |

**Finally I have some questions about the situation of water for household use in your village tract/ward.**

1. Has provision of **water for household use** in your village tract/ward improved, worsened or stayed more or less the same over the last three years?

|  |  |  |  |
| --- | --- | --- | --- |
| Improved | 1 | Don’t know | 99 |
| Stayed more or less the same | 2 | Refused to comment | 98 |
| Worsened | 3 |  |  |

*(Enumerator, If Q59 = “improved” go to Q60 and then to Q62, if Q59 = “worsened” go to Q61 and then to Q62, if Q59 = “stayed more or less the same” go to directly Q62).*

1. Why has the provision of **water for household use** improved? (*Enumerator:* *More answers are possible. Do not read out options. Listen to the answer and select the most appropriate one. Continue asking are there any other improvements, until the respondent knows of no other reasons).*

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| More or new taps or pumps have been installed | 1 | Costs for water has gone down | | 5 |
| The main water source is protected or clean | 2 |  | |  |
| The main water source is nearer (new source) | 3 | Refused to answer | | 98 |
| Less people use the same water source | 4 | Don’t know | | 99 |
| Other *[specify]* | | |  | |

1. Why has the provision of **water for household use** worsened? (*Enumerator:* *More answers are possible. Do not read out options. Listen to the answer and select the most appropriate one. Continue asking “are there any other problems”, until the respondent knows of no other reasons).*

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Less taps or pumps or water points due to poor maintenance | 1 | Costs for water has gone up | | 5 |
| The main water source is polluted | 2 |  | |  |
| The main water source is further away | 3 | Refused to answer | | 98 |
| More people use the same water source | 4 | Don’t know | | 99 |
| Other *[specify]* | | |  | |

1. What is the main source of **water for household use** for most people in this village tract/ward, meaning from which source do most of them get most of their water during the year? (Enumerator, *don’t read the options, listen to the respondent and select the most appropriate answer)*

|  |  |  |  |
| --- | --- | --- | --- |
| Public water supply connection outside compound (like tap or pump) | 1 | Natural water source like river, lake or pond | 5 |
| Private water supply connection (inside compound) | 2 | Rainwater | 6 |
| A shallow well | 3 | Buy bottled water | 7 |
| Deep tube wall | 4 | Refused to comment | 98 |
|  |  | Don’t know | 99 |
| Other: *(spec*ify) | | |  |

*(Enumerator, Q63 and Q64 should only be asked if there is a water reticulation system or there are water pups in the village tract. if that is not the case, go to Q65)*

1. How would you describe the condition of the main water **facility/facilities** in this village tract/ward in terms of whether it is working properly? Is that good, acceptable or poor?

|  |  |  |  |
| --- | --- | --- | --- |
| Good condition | 1 | Poor condition | 3 |
| Acceptable | 2 | Don’t know | 99 |
| Other *(specify)* | | |  |

1. Who is actually taking care of the maintenance of the water system or source that the village tract/ward is using? *(Enumerator, this question is to ask only if there is main water source shared with other households or there is water supply system in the village. don’t read out options, listen to the answer select the most appropriate]*

|  |  |  |  |
| --- | --- | --- | --- |
| Nobody | 1 | Private company | 5 |
| Township | 2 | A Civil Society Organisation or religious organisation | 6 |
| Community Volunteers | 3 |  |  |
| Village Tract Administrator | 4 | Don’t know | 99 |
| Other *(specify)* | | |  |

1. Have you ever been involved in or invited for a meeting with government officials to talk about the water services in your village tract/ward?

|  |  |  |
| --- | --- | --- |
| Yes | No | Don’t know |
| 1 | 2 | 99 |

*(Enumerator, if Q65 = “yes” go to Q66, if Q65 = “no” or “don’t know” go to Q67)*

1. What the topic of this meeting? *(Enumerator write down the answer)*

|  |
| --- |
|  |

1. Do you have any other comments or suggestions as to what your government can do better in future? *( Enumerator write down the answer, or a summary of the answer)*

|  |
| --- |
|  |

I have a few additional questions specifically for this village in which we will do the interviews:

A. How many Primary schools are there in the village tract/ward?

|  |
| --- |
| Number: |

B. For each of the schools is it a government, a monastery or a privately operated school, please start with the government schools? *(Enumerator, please record the name of each school and note whether they are government, a monastery or a privately operated)*

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Name of school: | Government | Monastery | Private | Don’t know |
|  | 1 | 2 | 3 | 4 |
|  | 1 | 2 | 3 | 4 |
|  | 1 | 2 | 3 | 4 |
|  | 1 | 2 | 3 | 4 |
|  | 1 | 2 | 3 | 4 |

*(Enumerator, out of the Government operated primary schools select one school randomly. If there are 3 government operated schools, take your cards no. 1, 2 and 3 and select one randomly). This will be the school that the enumerators will visit for the school principal and school teachers’ interviews. If there is no government school you can select one of the non-government schools randomly. If there is only one school, you select of course that school. If there is no school you can’t conduct the school interviews).*

B. Is the health facility in this village tract/ward (or the nearest health facility which most households use in this village tract/ward) if there is no health facility in the village tract/ward) is that a government, a monastery or a privately operated health facility?

|  |  |  |  |
| --- | --- | --- | --- |
| Government | Monastery | Private | Don’t know |
| 1 | 2 | 3 | 4 |

C. What type of facility is this?

|  |  |  |  |
| --- | --- | --- | --- |
| Auxiliary Midwife | 1 | Urban/Township Hospital | 5 |
| Sub-Rural health centre | 2 | District hospital | 6 |
| Rural health centre | 3 | State/Region Hospital | 7 |
| Station hospital | 4 | Don’t know | 99 |
| Other *(specify)* | | |  |

D. If there is a water reticulation system and/or there are water pumps in the village, who is responsible for its maintenance?

|  |  |
| --- | --- |
| Function | name |
|  |  |

E. Is this village connected to the electricity grid?

|  |  |  |
| --- | --- | --- |
| Yes | No | Don’t know |
| 1 | 2 | 99 |

F. Are there any roads in this village that are maintained by the township administration?

|  |  |  |
| --- | --- | --- |
| Yes | No | Don’t know |
| 1 | 2 | 99 |

**Thank you very much for your cooperation!!**