**Local Governance Mapping data: Framework for indicators, questions and data from the Citizen Report Card Survey**

| **Theme** | **Indicator** | **Related Questions under CRC** | **Disaggregated** |
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| Respondent’s profile | * Gender * Urban/Rural * Age * Level of education * Main livelihood | * Gender * Urban/rural? * What is your age? * What is the highest level of education that you have completed? (3) * What is main activity of this household to generate an income or food? (7) | * State/Region |
| Perception of Development Priorities or Challenges | Change in income situation | * Has the overall income situation of your household improved, worsened or stayed more or less the same over the last 3 years? (11) | * State/Region * Gender * Urban/Rural |
| Most important development problem | * What is according to you the most important problem in this village tract or ward at the moment? (14) |
| Most important improvements made by administration | * What are the most important improvements your government has made to the situation in your village tract/ward over the last three years? (18) |
| Perception of safety in VT/ward, changes in safety situation and reasons for feeling unsafe | * In general, do you feel safe in your village tract/ward at the moment? (34) * What are the reasons you mentioned why you feel ‘Unsafe’ (or) ‘Neither safe nor unsafe’? (Enumerator, don’t read out the answers, more answers are possible, after one answer ask: “are there any other reasons why you feel ‘Unsafe’ or ‘Neither safe nor unsafe’?” until the respondent stops) (35) * In your opinion, has the safety situation in your village tract/ward improved, worsened or remained the same over the last 3 years? (36) |
| Level of participation | Participation in VT/Ward meeting | * Do you sometimes participate in a village tract/ward meeting? (25) | * State/Region * Urban/Rural * Gender * Age |
| Source of Information on VT/Ward meetings | * If there is a village tract/ward meeting planned in which you can participate, how are you usually informed about this meeting? I will read out a list of options, to each of these you can say yes or no. (Enumerator, read out the list below and ask for a yes or no on each category) (26) |
| Participation in meetings on discussions about health services | * Have you ever been involved in or invited for a meeting with government officials to talk about the health services in your village tract /ward? (54) * What the topic of this meeting? (55) |
| Participation in discussions about primary education | * Have you ever been involved in or invited for a meeting with government officials to talk about primary education in your village tract/ward? (75) * What was the topic of this meeting? (76) |
| Participation in discussions regarding water services | * Have you ever been involved in or invited for a meeting with government officials to talk about the water services in your village tract/ward? (95) * What the topic of this meeting? (96) |
| Level of equity | Treatment in receipt of health services | * Regarding health services mentioned in Q43, do you or your family members receive the same treatment as everyone else in this village? (51) | * State/Region * Gender * Urban/Rural |
| Treatment in receipt of education services – attitude of teachers, treatment of child | * Is the attitude of teachers towards the children and their parents never, sometimes or always polite and friendly? Please select one of the three options. (65) * Regarding the education for your child, do your children receive the same treatment as all other children in his/her class? (73) |
| Perception differences in improvements/satisfaction across health, education and water supply | * Have the health services, meaning the treatment of diseases and the education of citizens about good health practices provided by all health workers combined, in your village tract/ward improved, worsened or stayed more or less the same over the last three years? (40) * Has primary education in the nearest primary school in your village tract/ward improved, worsened or stayed more or less the same over the last three years? (57) * Has the provision of clean drinking water in your village tract/ward improved, worsened or stayed more or less the same over the last three years? (82) |
| Participation in VT/Ward meetings and in other development priority discussions and in sector related (health, education and water supply) discussions | * Do you sometimes participate in a village tract/ward meeting? (25) * Have you ever been involved in or invited for a meeting with government officials to talk about the health services in your village tract /ward? (54) * Have you ever been involved in or invited for a meeting with government officials to talk about primary education in your village tract/ward? (75) * Have you ever been involved in or invited for a meeting with government officials to talk about the water services in your village tract/ward? (95) |
| Level of efficiency and effectiveness | User satisfaction with quality of services-   * Usage of public/private health care services , changes in perception of improvements in health services, reasons for changes and overall satisfaction and ways to improve health in VT/ward * Changes in perception of improvements in education services, reasons for changes and overall satisfaction and ways to improve education in VT/ward * Changes in perception of improvements in water supply, reasons for changes | * If you or any of your household members is sick and requires medical attention, which health service /facility do you usually go to? (43) * Have the health services, meaning the treatment of diseases and the education of citizens about good health practices provided by all health workers combined, in your village tract/ward improved, worsened or stayed more or less the same over the last three years? (40) * Why have the health services improved? (41) * Why have the health services worsened? (42) * Taking all that we discussed about health services in your village tract/ward into account, are you satisfied with the health services in your village tract/ward? (56) * Do you have any suggestions as to how the health services in this village tract /ward can improve further? (53) * Has primary education in the nearest primary school in your village tract/ward improved, worsened or stayed more or less the same over the last three years? (57) * Why has primary education improved? (58) * Why has primary education worsened? (59) * Overall, are you satisfied with quality of the primary education at this primary school? (77) * What could be done to further improve the quality of primary education in your village tract/ward? (81) * Has the provision of clean drinking water in your village tract/ward improved, worsened or stayed more or less the same over the last three years? (82) * How long does it take to get to the main source of drinking water for your household? (86) * Why has the provision of clean drinking water improved? (83) * Why has the provision of clean drinking water worsened? (84) | * State/Region * Gender * Urban/Rural |
| Levels of information, transparency and accountability | Freedom of Expression (7 S/R) | * To what extent do you feel free to say in public your opinion about the government in general? (Phase III 39a) | * State/Region * Gender * Urban/Rural * Age |
| Knowledge of VTA/WA, MP of State Region Hluttaw, President, Township Committees | * What is the name of the present Village Tract Administrator (19) * Can you mention the name of one of the Members of Parliament for this township in the state/region Hluttaw? (20) * What is the name of the present president of Myanmar? (Phase I and phase II question 21, Phase III question 20e) * Do you know any committee at the township level in which citizens participate? (30) |
| Responsible actors for solving the problem | * Who is first of all responsible for solving this problem? I will read you a list of possibilities, please select the most appropriate one (15) |
| Township administration aware of the problem | * Do you think that the township administration or the government in general is aware of this problem? (16) |
| Action of Township Administration to solve the problem | * What is the Township Administration or any other government body doing to resolve this problem? (17) |
| Functions of the VTA/WA | * What are the most important functions of the Village Tract Administrator? (22) |
| Voting in elections of VTA/WA (7 S/R) | * Did you vote in the elections for the Village Tract/Ward Administrators in 2012/2013? (Phase III, 22a) |
| Change in perception of VTA/WA functioning after elections (7 S/R) | * Do you feel that after the VTAs were elected in 2012, anything changed in the way they respond to people’s requests and demands, and the way they communicate with the people in the ward/village? (Phase III, 22b) |
| Participation in 2010 union Hluttaw elections | * Did you participate in the last elections for the Union level Hllutaw in 2010, meaning that you voted for a candidate? We only want to know whether you voted, you don’t need to tell us whom you voted for. (23) |
| Source of Information on new laws/directives | * If there are new laws or directives from the government, how would you usually learn about them? I will read out a list of options, to each of these you can say yes or no. (Enumerator, read out the list below and ask for a yes or no on each category) (27) |
| Information about new development projects in VT/Ward | * Is the township government informing you enough about the plans it has for new projects in your village tract/ ward regarding e.g. schools, roads, health facilities, etc.? (28) |
| Port of call for dispute resolution in land issues | * If you would have a dispute about a plot of land for farming with someone else in your village/ward (for example you both claim ownership of a piece of land), who would you approach first for assistance to resolve this dispute? (33) |
| Payment of health services and transparency of information | * Do you always, sometimes or never have to pay for the medicines that the nurse or doctor gives to you or a household member, at the health facility mentioned in Q43? (45) * When you have to pay for medicines, does the nurse or doctor explain to you why you have to pay that amount? (46) |
| Teachers attendance levels in schools | * Do the teachers never, sometimes or always observe regular working hours (they are always there when the school should be open)? Please select one of the three options. (64) |
|  | Payment/gift to teachers – voluntary, obliged | * Do you have pay or provide a gift to the teachers, school principal or the school, at any time during the school year, for the education of your child/children? (71) * Is this payment or gift voluntary, are you obliged to pay, or do you feel obliged to pay? (72) |
| Payment for getting a water connection | * Did you ever have to pay a government official some money or provide him/her with a gift for water related services (e.g. pay more than the regular fee to receive a water connection)? (Phase I 91, Phase II and Phase III 90) |  |