# Meeting Minutes

ICT4D Working Group, April 29, 2015

Chair: Jade Lamb, Pact

Organizations Attending: UNICEF, World Vision, JSI, WFP, Paywast, MIMU, Dimagi, Phandeeyar, DHIS2, University of Oslo, Pact

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| Activity | Follow up |
| 1. Presentation by Neal Lesh, Chief Strategic Officer, Dimagi  * Cloud platforms help systems improve through user feedback through identifying bugs and requesting more useful features (i.e. through the CommCare google group) * Case example of technology not being enough on its own: project wanted to increase volunteer visit rates through SMS reminders, found that supervisor follow up was also required to sustain improvements * Self-tracking to see your relative performance compared to your peers seems to be effective at improving performance, though mainly for people who are intrinsically motivated * Generating useful information: making detailed patient histories readily available seemed like a good idea but didn’t last because the effort wasn’t work the benefit; more successful once the report was cut down to just essential information * Maturity model: need 1-2 years to ramp up/reach maturity, requires use and follow up of data, needs champions, has constant updates/evolution. Most projects start at a relatively nascent stage. * The maturity model has 6 dimensions (design, data drive management, technical support, training/implementation, scale, sustainability and strategic alignment) with 5 stages each |  |
| 1. Presentation by Knut Staring, University of Oslo on the DHIS2  * Originally built (DHIS1) on an MS Access platform, but DHIS2 is internet-based. It is open source with a Java core. * The DHIS2 is meant for data collection, but has features that enable analysis and dissemination. * Initially an aggregate reporting tool but now able to follow individuals and serve for logistics management * Able to integrate with other systems and web portals; there is a DHIS2 app store for computer or phone (<http://dhis.2org>); dashboard has maps, tables, charts, messages (demo) * Consortium including University of Oslo is working with Ministry of Health at the central and state/regional level, and two townships at the field level (entering data from RHCs) to set up the DHIS2 for managing HMIS data * Next steps are procuring computers and conducting trainings * MoH has a local server in Naypyidaw but not in other offices * System enables storing browser data offline; able to enter data without an internet connection and synchronize once there’s a connection * Focus is on HMIS, not the other health data collection/reporting right now * The Myanmar Health Sector Coordination Committee has decision-making authority on the timeline and scale up; expecting funding from Global Fund during scale up |  |
| 1. Events  * May 9, 9 AM: MIMU orientation at MIMU * May 27: Next ICT4D WG meeting, 10 AM at MIMU. Likely will focus on child protection issues—Director of Global Innovations from UNICEF will be there | Anyone with future ideas for WG presentations or discussions, please contact Jade  Jade to follow up with Jarrod re: UNICEF participation |

Attendance

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| # | Name | Organization | Email |
| 1 | Jarrod Lovett | UNICEF | jlovett@unicef.org |
| 2 | Chan Nyein Myat Aung | World Vision | [Chan\_nyein\_myat\_aung@wvi.org](mailto:Chan_nyein_myat_aung@wvi.org) |
| 3 | Thet Aung | World Vision | [Thet\_aung@wvi.org](mailto:Thet_aung@wvi.org) |
| 4 | Wunna Htay | JSI | [Wunna\_htay@mm.js.com](mailto:Wunna_htay@mm.js.com) |
| 5 | Nilar Khaing |  | [Khaing717@gmail.com](mailto:Khaing717@gmail.com) |
| 6 | Kyaw Zaw Tun | WFP | [Kyawzaw.tun@wfp.org](mailto:Kyawzaw.tun@wfp.org) |
| 7 | Jes Kaliebe Petersen | Paywast | [jes@paywast.af](mailto:jes@paywast.af) |
| 8 | Phyo Kyi | MIMU | [Phyo.kyi@undp.org](mailto:Phyo.kyi@undp.org) |
| 9 | Neal Lesh | Dimagi | [nlesh@dimagi.com](mailto:nlesh@dimagi.com) |
| s10 | Saijai Liangpunsakul | Dimagi | [sliangpu@dimagi.com](mailto:sliangpu@dimagi.com) |
| 11 | Aung Kham | Phandeeyar | [aungkhamkyaw@gmail.com](mailto:aungkhamkyaw@gmail.com) |
| 12 | Win Htaike Aung | DHIS2 consultant | [Winhtaikaung76@gmail.com](mailto:Winhtaikaung76@gmail.com) |
| 13 | Knut Staring | University of Oslo | knutst@ifi.uio.no |
| 14 | Jade Lamb | Pact | jlamb@pactworld.org |