Shelter/ NFI/ CCCM National Strategy- 2022-2023

I.   **Background and Context**

During the latest years, the situation in Myanmar has been deteriorating with a combination of economic instability, COVID-19, escalating conflict, and a rapid and ever-increasing erosion of human rights. Consequently, the current situation is forcing increasing numbers of people to flee for their houses, sometimes taking shelter in neighboring communities and other times in jungles and forests with limited access to assistance.

The Shelter/ NFI/ CCCM Cluster is led by UNHCR and has 41 partners and will strive to identify more partners nationwide to enhance coordination. This will be achieved by working with sub-national level Clusters, the Southeast Working Group and area-based approaches where appropriate to avoid the duplication of activities/services while providing a comprehensive approach to population needs. Additionally, the Cluster aims to respond to identified gaps and reach 621,000 individuals through Shelter/NFI and CCCM activities.

The members of the Cluster are organizations or entities that are active in Shelter/ NFI and/or CCCM Cluster and demonstrate a commitment to carry out their accepted responsibilities within the Cluster.

The Cluster aims to ensure that the coordination structures established at national, sub-national and area-levels are adapted to the context and capacities to maximize its efficiency. Coordination meetings will take place in Yangon and/or virtually at sub-national and at area levels on a monthly basis and ad hoc when needed. At sub-national and area level, activities will be coordinated according to their mechanisms with channels of communication and information sharing at the national level.

During 2021, based on the new challenges and needs, the Cluster developed the Term of Reference (ToR) of the Strategic Advisory Group (SAG). Consequently, in November and December, all Cluster members were invited to apply to be part of the SAG. In January 2022, after an election process, DRC, KMSS and NRC were elected by Cluster members to form the SAG to serve as a forum at national level to provide strategic guidance, recommendations and take key strategic decisions concerning the Shelter/ NFI/ CCCM Cluster response according to its ToR.

II.   **Aim and objectives**
The Cluster strategy will be based on coordination, evidence-based response, capacity and advocacy and aims to provide guidance to Shelter/ NFI/ CCCM Cluster members and stakeholders within a framework of Humanitarian and Protection Principles to support displacement and conflict affected population. Consequently, this will allow

partners to develop their own strategies according to their respective mandates and capacities within an overarching, common framework.

The strategy will focus first on facilitating the implementation of life-saving activities to internally displaced persons, returnees, non-displaced stateless persons and crisis affected people. Secondly, the strategy will focus on supporting displaced people to achieve shelter durable solutions considering the return, resettlement, integration of affected population

Within this strategy the Cluster seeks to provide protection to IDPs, returnees, stateless and other vulnerable crisis-affected populations through the provision of safe, appropriate shelter and essential NFIs. The Cluster's priorities will be updated in close coordination with relevant stakeholders as the situation evolves and more information becomes available.

In the same line, in terms of CCCM, the Cluster addresses the current and newly identified needs by reinforcing camp management and coordination structures based on monitoring and community-based approach through mechanisms at the national and sub-national levels.

The implementation of the Cluster's response strategy will take a people-centered approach by mobilizing displaced families living on such sites as well as host communities to strengthen self-organization, community cohesion, adequate shelter solutions and NFI service provision. Based on the community approach, it will support the formation of inclusive and representative community committees.

III. Overall objective
To improve the living conditions through adequate shelter solutions, provision of NFIs and CCCM support to those sites that host IDPs by ensuring equitable access to services and assistance of all persons in need with meaningful participation of the displaced and host communities while fostering accountability.

IV. Specific objectives
Objective 1: Strengthen predictability and effectiveness of Shelter, NFI and CCCM interventions through the reinforcement of coordination mechanisms at different levels (harmonization of tools, guidelines, referral mechanisms, indicators, IM products, Glossary/ terminology, NFIs items etc.)

Objective 2: Improve living conditions and safe access to services and assistance with dignity through evidence-based response such as adequate shelter solutions, NFI service provision, strengthened camp management and coordination, site improvements, community-led shelter, site maintenance and the involvement and meaningful participation of affected people in sites through two-way communication, CwC, community self-organization and cohesion.

Objective 3: Strengthen the capacity of Cluster members to respond to existing and new emergency shelters, NFIs and CCCM needs and ensure preparedness for response and recovery. This objective will also contribute to the capacity building of the affected population to identify, express, and support their own recovery based on their needs

Objective 4: Strengthen collaboration among cluster partners to conduct needs/gaps assessment of shelter and NFIs at national level for accountability and advocacy purposes.

Objective 5: The Cluster will advocate for the rights and needs of the affected population and to reduce obstacles related to humanitarian assistance. In the same line, the Cluster will also support fund-fundraising activities for the overall response based on the gaps and existing needs.

V. Target population
- IDP
- Returnees
- Resettled/ local integrated
- Stateless
- Another vulnerable crisis affected

VI. Key interventions
To achieve the Cluster's specific objectives, the following key interventions will be carried out:
- **Development and implementation of capacity development strategy** (Shelter, risk mitigation and site improvements, CCCM, IM, advocacy, etc)
- **Development of Shelter and NFI emergency response** including disasters (monsoon, cyclones, floods) and human hazards (fire)
- **Coordination the provision of emergency shelter and NFI solutions** (technical components)
- **Development and guidance provision of transitional shelter solutions, including on HLP due diligence process where necessary and in coordination with other clusters as relevant** (technical components)
- **Technical support on the specification of material procurement Shelter durable solutions through the provision of equitable shelter and NFI support aiming an appropiate platform for recovery. Durable shelter, improvement of shelter design, increase advocacy and process for tenure security)**
- **Advocacy for additional land allocation for existing, overcrowded camps in order to meet international minimum standards**
- **Coordination of the services at sub-national level and areas of coordination**: Access to basic services will be facilitated by CCCM/ Site focal point actors at the site level and in surrounding areas through further improvement of the area-based approach.

- Identify, assess and monitor service gaps provision reported by Cluster partners following the existing levels of coordination
- Development of contingency plans for spontaneous arrivals, unplanned returns, camp closure, and other possible events that will affect the site, such as cyclones, floods, fire and other hazards.
- **Development of guidance on care and maintenance of sites' infrastructure, while ensuring the involvement of the affected population in work schemes such as cash for** work.
- **Development of information management products such as population size and movements, and service provision based on site-level data collection: Implementation of Cluster coordination performance monitoring with the participation of all Cluster partners.**
- **Development of Cluster evaluations** to measure the impact and coverage of the partners' interventions to inform strategies for improving the Cluster's outcomes.
- **Systematic and meaningful engagement and guidance on the participation of site inhabitants in all stages of the response**: The establishment of a two-way communication system which will include feedback and complaint mechanisms (FCM)
- **Development of monitoring and evaluation documents based on the information provided by the Cluster's partners.** *(Description of the monitoring and evaluation process criteria and indicators to be used and describe the expected impact, achievement and outcome of the shelter/NFI/CCCM strategy)*

VII.   Response Strategy and Operational Priorities

The strategy will take into consideration all phases of the life cycle of sites (from planning/setup, care and maintenance, and camp closure). This strategy will ensure that Shelter/ NFI and CCCM activities best support the populations as well as the response of the service providers.

Under the coordination with OCHA to develop cross-sectoral assessments to ensure adequacy of the sites to become IDP hosting sites and joint advocacy on these issues. In the same line, to consider the HLP response (including relocation, advocacy for the ability to provide basic service delivery etc.) Work in close coordination with other Clusters to develop joint information products; concerted efforts to mitigate protection risks specific to the living conditions in informal settlements; holistic implementation of infrastructure projects; and joint analysis of the conditions in areas of origin and the support of voluntary return based on age, gender, and specific needs of persons with impairments and disabilities.

The Cluster will work closely with the Protection, Health, WASH and other Clusters and Working Groups to address the dire conditions in which displaced families live by

ensuring that the sites are safer, more habitable, and better organized. This multi-Cluster approach aims to promote complementarity and potential synergies with the Cluster.

The Cluster will lead the development of Information management products such as:

- National Cluster dashboard
- Development of factsheet(s) to enhance the visibility of the Cluster nationwide
- Development of quarterly basis report nationwide (needs, analysis, challenges, and gaps) including number of people reached through different activities (Shelter/ NFIs/ CCCM)
- Situation reports
- Contact list
- Site and Shelter typology
- Maps
- Assessment information
- 4W and 5W forms
- Development of quantitative information based on people supported through CCCM, shelter and NFI against what was appealed for, and fund received through HRP or other funds.
- Camp closure and forced return monitoring tool
- Public information materials

VIII.   **Key principles guiding Cluster interventions:**

- Humanitarian Principles: Humanity, Neutrality, Impartiality, no discrimination, and operational independence.
- Protection mainstreaming Principles: Mainstreaming of protection and prevention activities can require additional time to implement but should be started as soon as possible
- Age, gender, diversity approach
- Gender equality: Women, men, girls, boys, elderly, and persons with a disability and/or impairment often experience crises very differently due to their different roles
- Camp management actors' work must ensure that the camp/camp-like setting population has access to assistance and services and that responses and site infrastructures are tailored to the specific needs of all groups based on participation and inclusion.
- Accountability to Affected Populations (AAP): A central aim of Shelter/ NFI CCCM Cluster is to enable affected populations to play an active role in the decision-making processes, access to information about services and access to

feedback and complain mechanisms through community participation activities at site level.

IX.   Monitoring and Evaluation of the Strategy

The Cluster will continue to monitor its partners' activities based on a set of agreed indicators and through regular reporting in the Cluster's database, as well as through direct monitoring of the Shelter/ NFI/ CCCM activities (through Sub national Clusters, field visits, cluster trainings, feedback from communities.

X.   Communications and Advocacy
Through its advocacy efforts, the Cluster will:

- Ensure the protection of affected population and that they have access to essential services and facilities;
- Target evidence-identified gaps and barriers to cluster partners' operations, including humanitarian access;
- Advocate for increased site coverage, partner presence and increased coordination and access to affected population
- Advocate for more fundings to the Cluster to receive pooled funding through Humanitarian Response Plan, Myanmar Humanitarian Funds, CERF, etc;
- The Cluster is working to establish an information management system at national level, with recurrent information and operational updates regularly shared with partners and published on the CCCM website and the operational data portal at sub-national level. Under the coordination of OCHA, the Cluster will develop regular and *ad hoc* assessments, monitoring tools and produce high-quality maps and analysis, including Cluster partners mapping.

The Cluster, through its Information Management products, will disseminate information and analysis to all relevant stakeholders and the wider public to mobilize support, including financial ones, for the activities its partners' conduct.

This communication will give value and visibility to Cluster partners' activities, as broader audiences will be familiarized with Shelter/ NFI/ CCCM activities and challenges in Myanmar, through facts and figures, human-interest stories, infographics, and multimedia products. In the same way, the development of a capacity building strategy for shelter and CCCM

XI.   Annexes
- ToR of SAG
- Cluster work plan