# Meeting Minutes

ICT4D Working Group, June 24, 2015

Chair: Jade Lamb, Pact

Organizations Attending:

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| Activity | Follow up |
| 1. Presentation by MCRB on ICT Sector-Wide Impact Assessment   Thi Thi Thein and Kamran Emad   * Despite increasing numbers of women getting degrees in computer science, employment in the ICT industry is skewed towards men * Privacy: few privacy policies in place, variability in how businesses are protecting data and no norm of backing up data * Low understanding of risks and how to manage privacy settings, especially since interfaces of commonly used platforms like Facebook are in English and therefore not easy to understand for most users * Operators (ISP and mobile networks) have varying levels of compliance with requests for information from law enforcement * Content providers host content out of the country, less likely to give information to government because of publicity concerns * Easy passwords and low standards for identity authentication are larger issues for privacy and security concerns * Some companies, like Facebook and Google, post government requests for data or produce transparency reports * Cyber Security: pirated software used by businesses means that they can’t access security patches made by companies; pirated apps at mobile shops are out of date, such as a common version of the Facebook app that doesn’t allow reporting of content * Hate Speech: hard to avoid/report unwanted content for most users; would help to have Facebook interface in Burmese language * Majority of hate speech is directed at Muslims and 38% had a call to action * Women in tech: some prejudice but many success stories * Children: Parental concern over youth use of the internet (i.e. online gaming as an addiction) * Deadline of July 10 for written comments | Any comments on the draft report should be sent to MCRB by July 10 for incorporation |
| 2. Presentation on Child Online Safety by Nicola Edwards, British Council   * Need to educate children, parents and teachers on child online safety * Three levels: Content (child as recipient), Contact (child as participant) and Conduct (child as actor) * In Myanmar, increasing usage of internet and differences in adult/child understanding of technology (children are more tech savvy) create a risky environment * If they have low online literacy, parents can’t help children protect themselves (i.e. through privacy settings) * CEOP: live streaming of sexual abuse is likely to increase when we have poverty, growing internet access and poor child protection—these are the factors which are currently present in Myanmar * International context: In data from 2012, a EU study found that children didn’t know large proportions of their online social networks, while also saying that they felt they could be more themselves online * High exposure to harmful content, especially information on eating disorders and drug use * Indonesia data shows a similar pattern in problems with child online safety * Myanmar is at risk for: access to inappropriate material, cyber bullying, sharing personal information, trafficking/grooming, adults posing as children * British Council does an internal risk assessment using the 360° Safe Structure Assessment Tool * Parent mediation types: Active (seeing what children are doing while the parent is present), Restrictive, Monitoring, Technical * British Council also has top tips for children and 5 Golden Rules to Internet Safety |  |
| 3. Upcoming Events   * Science is Fun event for kids at Phandeeyar June 27 * Next ICT4D working group meeting will be July 29, send ideas for presentations to Jade |  |

Attendance

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| # | Name | Organization | Email |
| 1 | Jade Lamb | Pact | [jlamb@pactworld.org](mailto:jlamb@pactworld.org) |
| 2 | Lucy Oyer | Phandeeyar | [lucy@phadeeyar.org](mailto:lucy@phadeeyar.org) |
| 3 | Sarah Oh | Phandeeyar | [sarah@phandeeyar.org](mailto:sarah@phandeeyar.org) |
| 4 | Phyu Sin Wai | UNICEF | [pswai@unicef.org](mailto:pswai@unicef.org) |
| 5 | Solomon Moore |  | [Sol.moore@gmail.com](mailto:Sol.moore@gmail.com) |
| 6 | Lynne Heslop | British Council | [Lynne.heslop@britishcouncil.org](mailto:Lynne.heslop@britishcouncil.org) |
| 7 | Khaing Phyu Htut | British Council | [Khaingphyu.htut@mm.britishcouncil.org](mailto:Khaingphyu.htut@mm.britishcouncil.org) |
| 8 | Nicola Edwards | British Council | [Nicola.edwards@mm.britishcouncil.org](mailto:Nicola.edwards@mm.britishcouncil.org) |
| 9 | Jarrod Lovett | UNICEF | [jlovett@unicef.org](mailto:jlovett@unicef.org) |
| 10 | Jes Petersen | Paywast | [jes@paywast.af](mailto:jes@paywast.af) |
| 11 | Mary Callohan | University of Washington | mpc@uw.edu |