NEXUS RESPONSE MECHANISM

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MIMU Client Survey Report
# **2022**

Summary of Results

The MIMU Client Survey was conducted in February 2022 by the MIMU team to better understand the use, users and demand for the services of the Myanmar Information Management Unit / MIMU. This is MIMU's fifth Client Survey and it uses the same methodology as those conducted in 2014, 2015, 2017 and 2019. Users' feedback was sought through an anonymous online questionnaire provided in English and Myanmar languages via the MIMU website. This information has been reviewed along with statistics on the use of MIMU products and services over the period January to December 2021.

350

MIMU users provided direct feedback to the survey questionnaire.
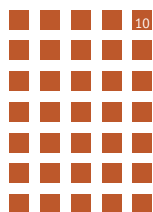
This compares well to the number received in previous MIMU Client Surveys, most recently in 2017 (205 respondents) and 2019 (595 respondents).

Key Findings

MIMU users continue to be those targeted, namely decision-makers in humanitarian, development and peace sectors, with a focus on those based in Myanmar. Among those responding to the survey, NGO staff were very frequent users, along with staff of UN agencies, and Donors/Embassies, while training activities targeted mainly agencies. The majority of MIMU website users continue to be Myanmar-based.

MIMU services and products continue to be both well-used and appreciated, with 35% of respondents using the MIMU products and services daily or weekly.

The most frequent access point for the MIMU services and products is the MIMU website. This attracted a growing number of users over this period, with a monthly average of 57,000 individual users and 3.8 million pageviews in 2021. 82% of survey respondents noted that they visit the website sometimes or often.

The products providing the highest level of satisfaction are the Vacancy notice pages, the MIMU Website and MIMU Maps with a clear demand also for other MIMU products (Place codes, 3W information, Township Profiles, GIS shape files and Baseline data).

MIMU Capacity Building services are also in demand. 333 staff of 209 agencies joined MIMU capacity building initiatives in 2021. Client Survey respondents noted a high level of satisfaction with MIMU capacity building (94% of those aware of these resources were satisfied or very satisfied, while 93% considered them useful or very useful.

MIMU continues to attract a very high number of users as demonstrated by the high number of users seeking MIMU products including maps, 3W resources, Assessment tracking, Baseline data and training resources among others. In 2021, the MIMU website had 3.8 million pageviews by 497,000 individuals with an average 57,000 users per month. Users downloaded close to 427,000 programme-related documents, including 147,000 downloads of MIMU-developed products.

Background

The Myanmar Information Management Unit / MIMU was established in 2007 to support evidence-based analysis and decision-making by humanitarian, development and peace-focused actors working in Myanmar. The MIMU comes under the direct supervision of the United Nations Resident and Humanitarian Coordinator and receives strategic guidance from an Advisory Board comprising representatives of the UN, NGO and donor communities. During the period of review, MIMU has been supported with funding from the governments of Canada, the UK and by the European Union through the Nexus Response Mechanism.

MIMU's Various Roles

- **safeguard a common data and information repository** for development, humanitarian and peace actors in Myanmar through gathering and compiling data from various sources on relevant sectors, countrywide, and making this information accessible to the wider group of stakeholders;
- **promote the use of data standards** to enable exchange, compilation and analysis of information from different sources through initiatives such as the Place Codes, and demonstrating use of available data in analysis;
- **provide information management services and products** to support coordination, planning and the allocation of resources for humanitarian, development and peace-focused activities;
- **provide dedicated support to emergency preparedness and response,** while supporting analysis and wider development monitoring processes;
- **provide capacity building and technical support services** to develop and strengthen information management systems and information availability among civil society agencies;
- **support improved coordination and use of standards** through leading Myanmar's inter-agency Information Management Network and GIS Working Group;
- **strengthen national systems** through technical support to specific initiatives to strengthen data quality, availability, and analysis.

15

All MIMU activities are undertaken by a 15-member Yangon-based team, much of it working virtually and providing remote assistance. MIMU activities include data and database management, analysis, data visualization/mapping, technical assistance and capacity building support, and proactive liaison with the various stakeholder groups.
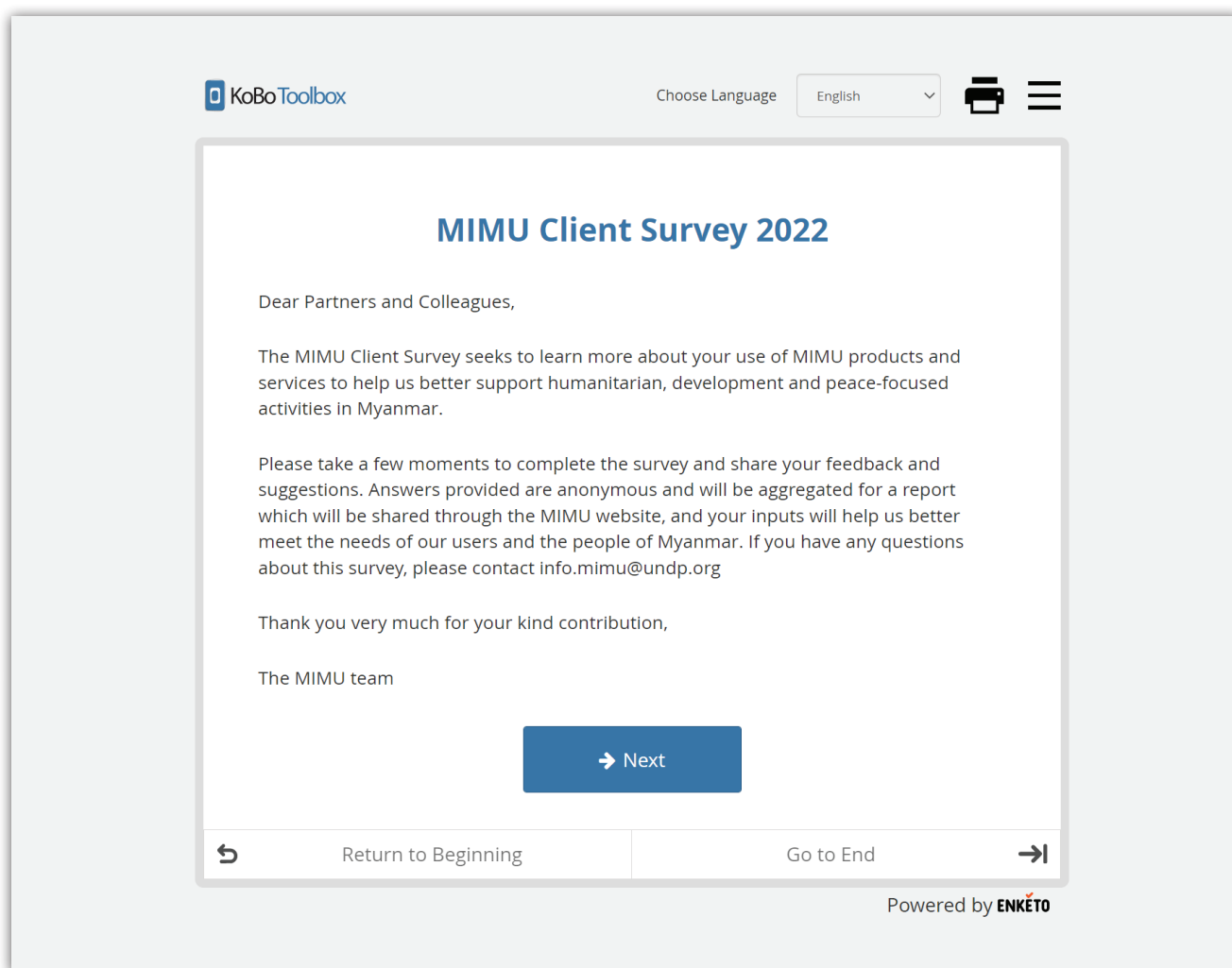
MIMU's Underlying Principles are to

- Ensure a **robust, impartial and independent** mechanism for creative and innovative approaches to information management, and to lay the foundations for sustainable information management capacity among Myanmar- focused humanitarian, development and peace actors;
- Provide a **cross-sectoral, evidence-based** resource for the entire humanitarian and development community in Myanmar, countrywide;
- Promote **good practice** at local, regional and national levels while maintaining a people-centred and conflict- sensitive approach;
- Provide and promote **openly accessible** data and information products;

Methodology

The MIMU Client Survey gathered information from internal and external sources, namely:

- **A Client Questionnaire** developed by the MIMU in Humanitarian KoBo Platform and made available in Myanmar and English languages through the MIMU website for a 14-day period in February 2022. The survey was publicized through the MIMU website, MIMU Mailing Lists and through various Coordination groups. This Client Survey was completed by 350 respondents anonymously.

- **Internal MIMU monitoring reports** tracking the use of MIMU products and services from January to December 2021. This includes Google Analytics information on use of the MIMU website and specific tools as well as statistics recorded by the MIMU team on capacity building and technical support activities.

KoBoToolbox | Choose Language [English ▾]

MIMU Client Survey 2022

Dear Partners and Colleagues,

The MIMU Client Survey seeks to learn more about your use of MIMU products and services to help us better support humanitarian, development and peace-focused activities in Myanmar.

Please take a few moments to complete the survey and share your feedback and suggestions. Answers provided are anonymous and will be aggregated for a report which will be shared through the MIMU website, and your inputs will help us better meet the needs of our users and the people of Myanmar. If you have any questions about this survey, please contact info.mimu@undp.org

Thank you very much for your kind contribution,

The MIMU team

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Profile of Survey Respondants

Survey respondents' profiles indicate the MIMU is reaching its target audience, namely decision-makers in humanitarian, development and peace-focused activities in Myanmar.

Almost all survey respondents were Myanmar-based (97%), with 306 persons from Myanmar (87%) and 44 internationals (13%).

The survey attracted responses from people around the country: Just over half were Yangon-based (231, 57%), 18% were based in Kachin, Rakhine and Shan states (73 persons), and 23% from other parts of Myanmar (92 respondents).

11 survey respondents were based outside of Myanmar, namely in Thailand (4), UK (2), Finland (1) and other Asia countries.

Duty Stations of Respondents

Respondent's focus of work
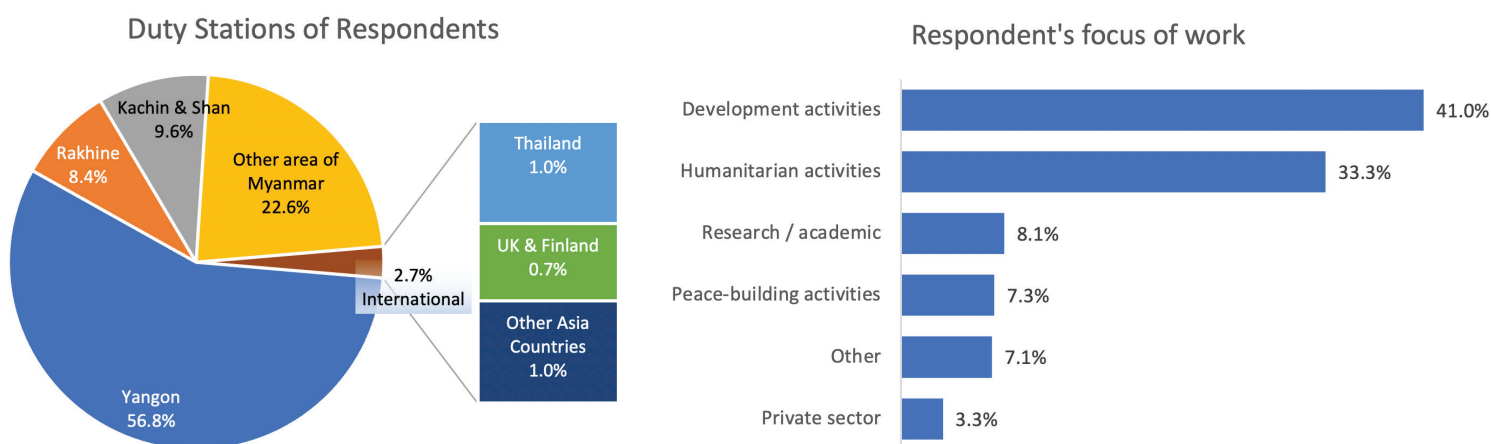
Over half of the respondents completing the Client Survey were from NGOs (62%, comprising 43% INGOs and 19% MNGOs/CSOs/CBOs). Another 26% were UN agency staff. Contributions were also received from staff of Donors/Embassies (2%), and the private sector (8 persons).

Most survey respondents (82%) were engaged in humanitarian, development and peace-focused activities: This included respondents engaged in Development activities (41%), Humanitarian activities (33%), Peace-building (7%) and a further 8%, in Research/academic activities. 3% of those responding to the survey were Private sector.

### Roles of Survey Respondents
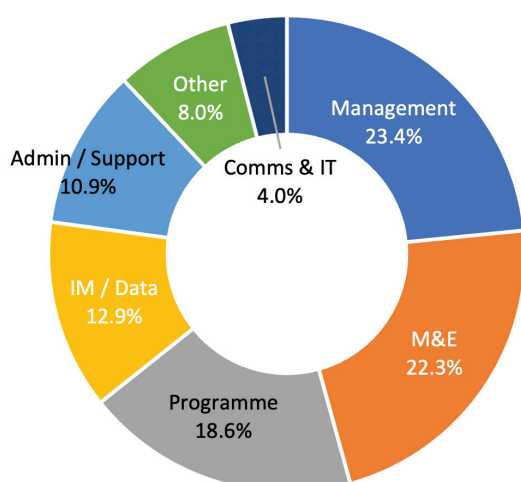
Survey respondents reported working in fields relevant for MIMU's support to work in humanitarian, development and peace-focused activities, namely Management, Monitoring & Evaluation, Programme, IM, Data Management & Analysis, Admin/Support, and Communication.

Client Use and Satisfaction

35% of survey respondents reported using MIMU products/services either daily or weekly and another 30% use them once a month. 35% of respondents (123 persons) noted that they are not using the MIMU products regularly. These responses referred mainly to use of the MIMU website and did not include MIMU products such as wall maps and infographics which may be in agencies' offices.
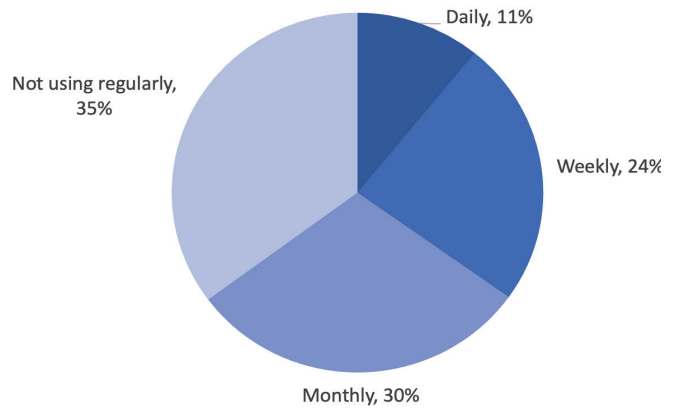
Based on the results from 350 respondents to the 2022 Client Survey:

Use of MIMU Products/Services

Daily, 11%

Weekly, 24%

Monthly, 30%

Not using regularly, 35%

MIMU's products are considered to be useful

87%

87% consider MIMU products to be very useful or useful (47% and 40% respectively),
13% found them somewhat useful,
0.6% considered them not useful (2 persons).

A high level of satisfaction of the MIMU products
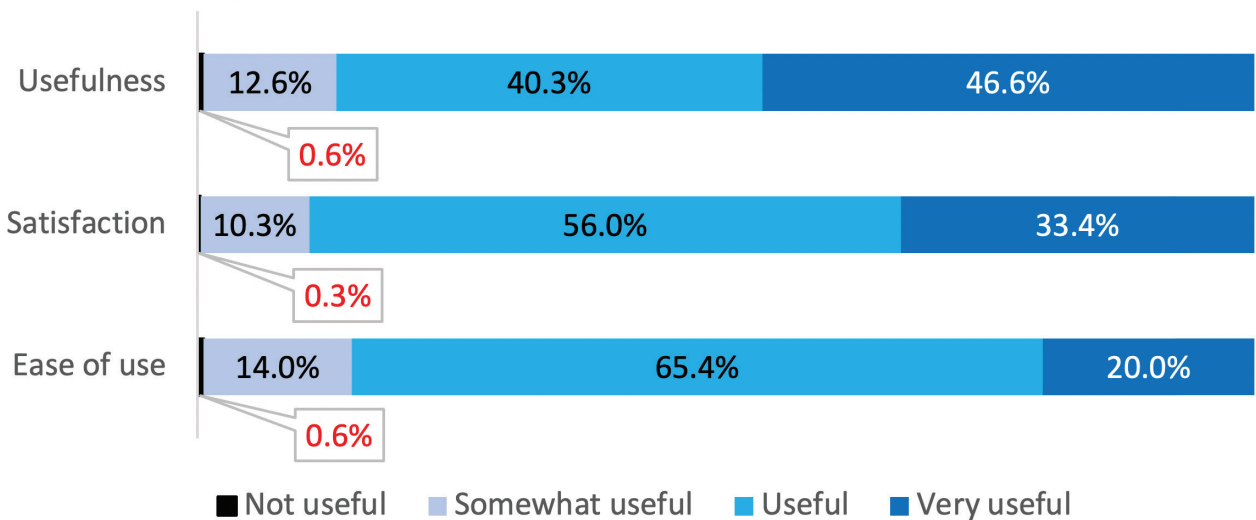
89%

89% were very satisfied or satisfied (56% and 33% respectively),
10% were somewhat satisfied,
0.3% were not satisfied (1 person).

A high level of ease of use of MIMU products

85%

85% found MIMU products very easy or easy to use (65% and 20% respectively),
14% found them somewhat easy to use,
0.6% found them not easy to use (2 persons).

Respondent views on MIMU Products and Services

	Somewhat useful	Useful	Very useful	Not useful
Usefulness	12.6%	40.3%	46.6%	0.6%
Satisfaction	10.3%	56.0%	33.4%	0.3%
Ease of use	14.0%	65.4%	20.0%	0.6%

■ Not useful ■ Somewhat useful ■ Useful ■ Very useful

Client Satisfaction with MIMU's Products / Services

The majority of respondents who were aware of individual MIMU products and services were satisfied/very satisfied with them. Among those who were not satisfied were some who indicated later in the survey that they were unaware of the product/service.

Respondents indicated the highest level of use and satisfaction in the following:
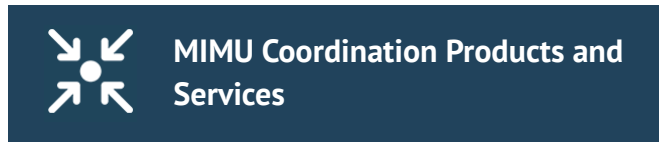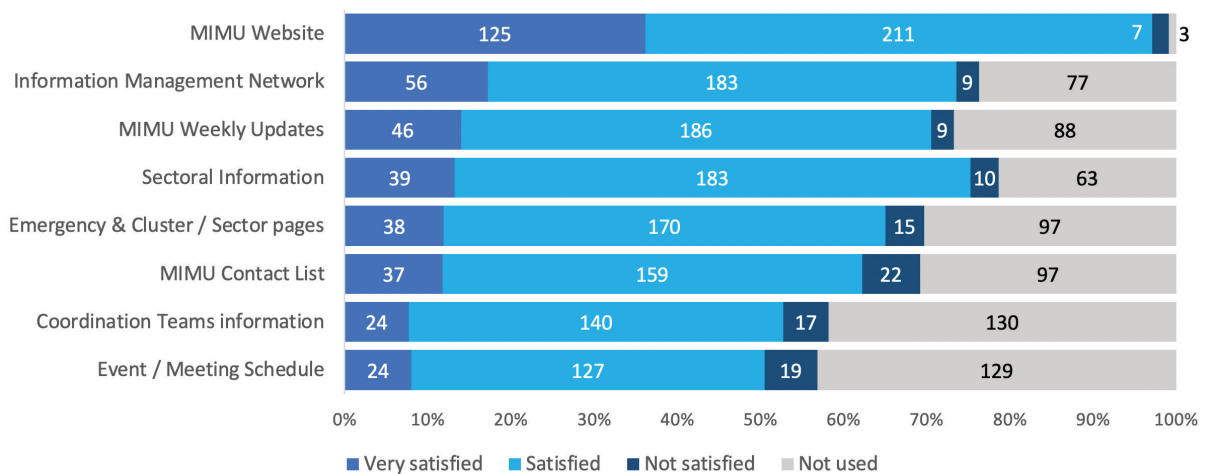
MIMU Coordination Products and Services

The MIMU website was the most commonly used, followed by the IM Network information, MIMU Weekly Updates, Sectoral Information, and Emergency Resources / Cluster pages.

A number of respondents indicated they were not satisfied with the MIMU Contact List, Coordination Teams and Event/ meeting schedule – these had been withdrawn from circulation in early 2021.

Satisfaction with MIMU Coordination Products/Services

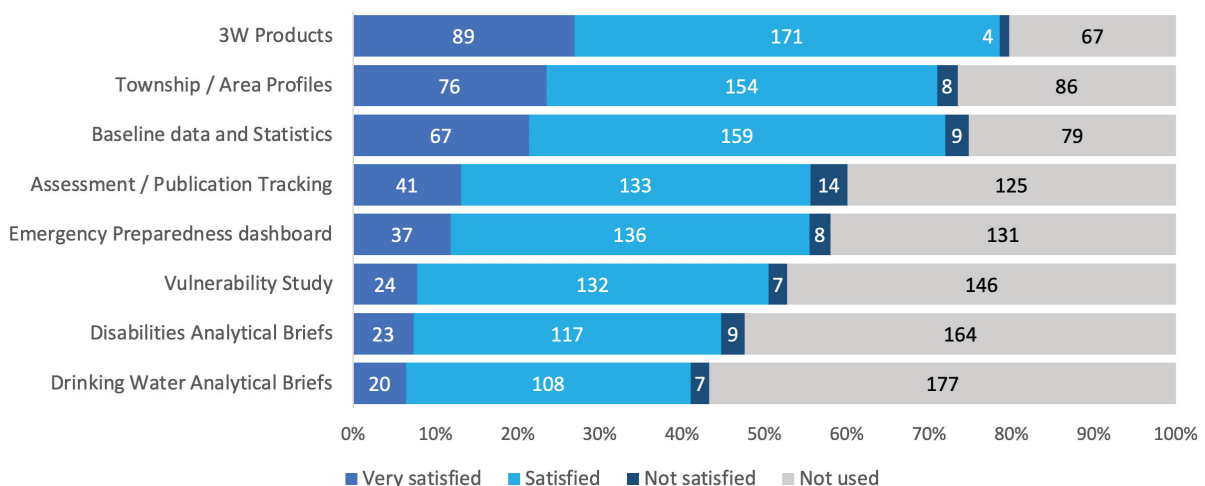| Product	Very satisfied	Satisfied	Not satisfied	Not used
MIMU Website	125	211	7	3
Information Management Network	56	183	9	77
MIMU Weekly Updates	46	186	9	88
Sectoral Information	39	183	10	63
Emergency & Cluster / Sector pages	38	170	15	97
MIMU Contact List	37	159	22	97
Coordination Teams information	24	140	17	130
Event / Meeting Schedule	24	127	19	129

MIMU Data Products

The most popular were the MIMU 3W Products, Township/ Area Profiles, Baseline data and Statistics, Assessment Tracking, and the Emergency Preparedness Dashboard.

Other products highlighting aspects of vulnerability, namely the 2018 Vulnerability and the recently released Analytical Briefs for Disabilities and Drinking Water were less widely used but respondents indicated a high level of satisfaction with these products.

Satisfaction with MIMU Data Products/Services

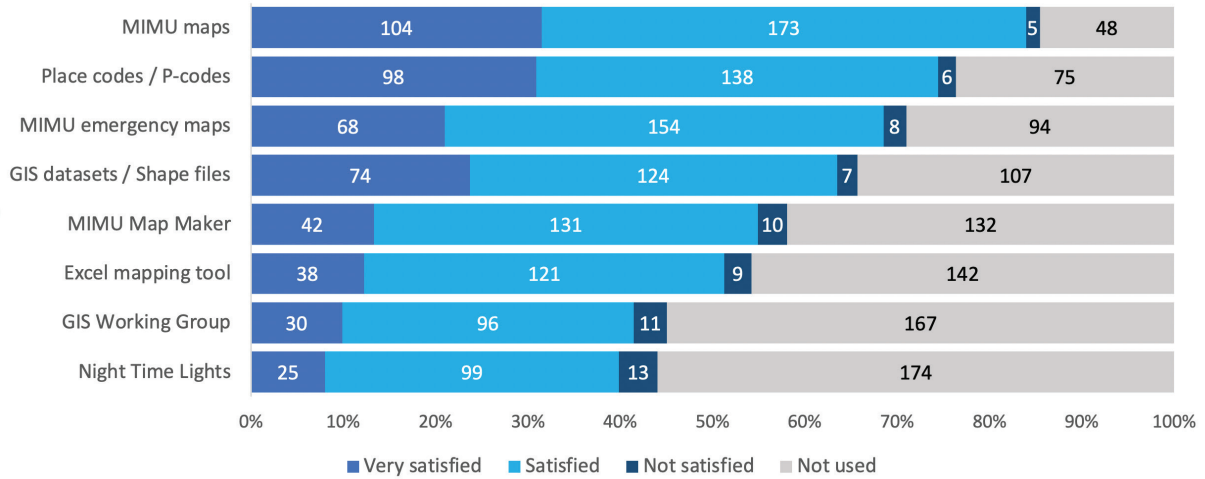| Product	Very satisfied	Satisfied	Not satisfied	Not used
3W Products	89	171	4	67
Township / Area Profiles	76	154	8	86
Baseline data and Statistics	67	159	9	79
Assessment / Publication Tracking	41	133	14	125
Emergency Preparedness dashboard	37	136	8	131
Vulnerability Study	24	132	7	146
Disabilities Analytical Briefs	23	117	9	164
Drinking Water Analytical Briefs	20	108	7	177

MIMU GIS Products

MIMU is the main provider of maps and GIS resources for the humanitarian and development community in Myanmar and these products were particularly well known. Users were particularly satisfied with MIMU maps, Place codes, MIMU emergency products, GIS datasets and shapefiles, the recently released MIMU Map Maker and the Excel Mapping Tool.

The GIS Working Group and Nightlights. Analysis were less widely used but still found to elicit a high level of satisfaction among those aware of them.

Satisfaction with MIMU GIS Products/Services

	Very satisfied	Satisfied	Not satisfied	Not used
MIMU maps	104	173	5	48
Place codes / P-codes	98	138	6	75
MIMU emergency maps	68	154	8	94
GIS datasets / Shape files	74	124	7	107
MIMU Map Maker	42	131	10	132
Excel mapping tool	38	121	9	142
GIS Working Group	30	96	11	167
Night Time Lights	25	99	13	174

MIMU Capacity Building / Training Courses

94% of those who knew about MIMU capacity building courses were satisfied with them. Users noted particularly MIMU online courses for Basic GIS and Basic Excel, MIMU Excel and QGIS Training, 3W Support Sessions, the new Basic Mapping and Data Analysis Training courses, and MIMU's IM Workshop.

Power BI and Tableau Trainings which were also conducted in this period were less well known, having started only in the 3rd quarter of 2021, however 91% of those who were aware of them were generally satisfied.

Satisfaction with MIMU Capacity Building / Training Courses

	Very satisfied	Satisfied	Not satisfied	Not used
Online Basic GIS Training	46	96	8	163
Online Basic Excel Training	47	90	9	153
Excel training	46	84	7	162
GIS Training	39	88	5	158
3W Support Sessions	24	102	7	155
Basic Mapping Training	37	83	11	164
Data Analysis training	28	86	9	170
IM Workshop	30	83	7	175
Power BI Training	22	73	9	181
Tableau Training	19	72	9	190
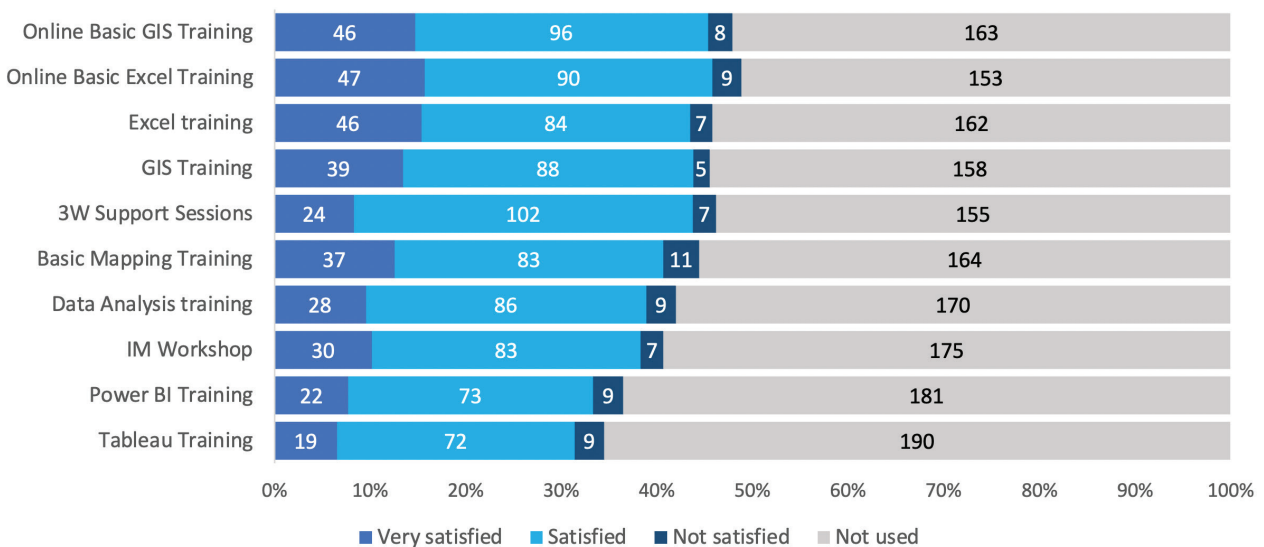
MIMU Technical support and Other services

Most frequently used were the Jobs/Vacancies with 86% of respondents either satisfied or very satisfied. This was followed by MIMU Technical assistance, Training and Scholarship Programmes page, MIMU Website Guide, Calls for Proposals page and MIMU Orientation Sessions.

MIMU Online Orientation, Bulletin and Photo Archive are new products, all launched in 3rd quarter of 2021 so were less well known but still with a high degree of satisfaction.

Satisfaction with MIMU Technical Support and Other Resources

Resource	Very satisfied	Satisfied	Not satisfied	Not used
Jobs / Vacancy Announcements	144	134	3	41
MIMU Technical advice and assistance	37	118	10	128
Training & Scholarship (webpage)	36	109	11	148
MIMU Website Guide	26	119	8	145
Proposals page	25	110	6	153
MIMU Orientation Sessions	33	99	9	146
MIMU Online Orientation	24	101	6	165
MIMU Bulletin	18	106	10	160
MIMU Photo Archive	18	89	6	177

Reported satisfaction of individual MIMU Products and Services

Sharing and Following Platforms of MIMU Products / Services

80%
of survey respondents shared MIMU products or services with others namely:
Myanmar-based colleagues (60%)
colleagues from other or partners (24%)
headquarters in other countries (13%)

43%
of survey respondents had participated in MIMU Orientations providing information on MIMU products or services.

48%
of respondents followed MIMU on YouTube via MIMU Training Videos in Myanmar language. That was followed by LinkedIn (37%) and Twitter (15%).

Following Platforms of MIMU Products / Services

Platform	Percentage
Youtube	47.9%
LinkedIn	36.7%
Twitter	15.4%
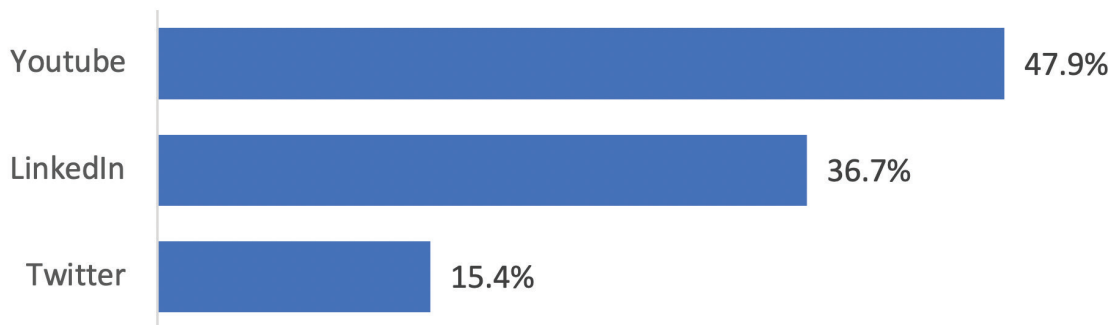
Myanmar Information Management Unit
706 subscribers

HOME   VIDEOS   PLAYLISTS   COMMUNITY   CHANNELS   ABOUT

Latest Trainings from MIMU

| 23 | 39 | 12 |

MIMU Basic Tableau Training Jan 22
Myanmar Information Management U...
VIEW FULL PLAYLIST

The MIMU Power BI 2.9 Training Videos
Myanmar Information Management U...
VIEW FULL PLAYLIST

The MIMU QGIS 3.10 Training Videos
Myanmar Information Management U...
VIEW FULL PLAYLIST

Respondents' Suggestions

The Client Survey also sought respondents' feedback and suggestions and we are very grateful for these ideas which will be used by the MIMU team wherever possible to make our products more useful and user-friendly.

525 written comments were received in answer to the 3 Client Survey questions seeking feedback, suggestions and comments. Answers were captured in Myanmar or English languages.

85% of the comments were positive (445 comments), describing products and services that were particularly useful, frequently mentioning maps, geospatial datasets, 3W datasets, training resources, and vacancies.

46% sought more information on existing MIMU Products and services (239 comments), often after learning about a particular product/service through the Client survey itself. Others were suggestions for particular products for which information was not readily available (e.g. electricity coverage, forest covered area), or detailed information that is beyond MIMU's remit (such as detailed information on water supply, roads, lands by State/Region)

185 described additional MIMU products and services that would be useful for the respondents' work. These commonly mentioned MIMU maps, Geospatial datasets, MIMU 3W, Capacity building - online trainings and virtual training sessions, updated resources for emergency response and humanitarian clusters/sectors.

160 provided comments to make products more useful for their purposes. The most common are summarized in the Table at the end of this document with action that MIMU will take to address them.
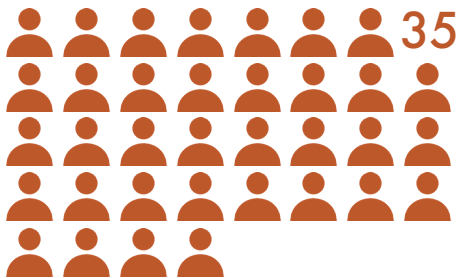
35 respondents described the impact of MIMU products and services on their work. These commonly mentioned available resources from the MIMU website, use of Place codes, MIMU maps, Geospatial datasets, MIMU 3W, Baseline data, Capacity building, and finding new staff. Some examples:

I used MIMU P-Code every time. MIMU usually update the missing P-Code village released with new version. I pretty much appreciated on this. I used GIS dataset/shapes. That was very much helpful in preparation of different kinds of our project map creation. I used the 3W dashboard and we can know what other resources are available in our project area. And we can use 3W dashboard for village selection. Excel mapping tool is very helpful.

MIMU has helped us train our teams on things like Power BI; we have also benefitted from MIMU's mapping support for reports and proposals; the P-Codes have also been important to help identify village locations for identifying where we work and discussing operational challenges/realities.

MIMU supports us to find which other agencies are working in complementary areas and sectors to us - we can then initiate discussions with them. Similarly, having access to evaluations and assessments helps us to avoid duplication of work. All of this strengthens our coordination efforts.

P-Code system was useful for information management system at our organization. State/regional map showing villages level were useful when travelling around the country for assessment and study purposes.

MIMU products supported in our organization work such as initial decision-making process, conducting assessments, survey, geographical location, P-Code as same centralization database among agencies. And MIMU also let us know updated information of other different organizations throughout Myanmar Nation. This is very useful for us.

We used MIMU products/services like GIS resources, township profiles and P-codes very often. The QGIS training was very helpful for us while these kinds of maps are used in proposal, reports, research and many other things.

A further 27 respondents described how MIMU products/services supported their work with vulnerable people in Myanmar. These commonly mentioned MIMU products and services help their organizations in providing humanitarian services to vulnerable people in Myanmar. Some examples:

As the development work is benefited the most vulnerable and marginalized people in Myanmar, the information provided by MIMU is precise to identify the needs of the vulnerable communities not to overlap with other organization.

MIMU products and services are used effectively as necessary tools for the many CSO/ NGO / INGOs which have been implemented to vulnerable people.

Usage of MIMU Products and Services in 2021

This section is based on MIMU monitoring statistics on usage of the products mentioned in the Client Survey.

The MIMU Website

The MIMU website remained the main means of disseminating information on humanitarian, development and peace focused activities. Over the 12-month period from January to December 2021:

487,000
individuals visited the MIMU website

2.4 M
times

3.8 M
page views

An average 57,000 individuals used the MIMU website each month throughout the year despite the internet difficulties.

85%
of users accessed the English language website compared to 15% for Myanmar language website.

Use of mobile devices to access the MIMU website has gradually increased since its introduction in July 2015, with more MIMU users accessing the website on mobile devices (266,742) than on personal computers (215,627).

353
webpages as of December 2021, compared to 291 pages at the time of the survey in 2019. Each webpage is provided in English and Myanmar languages.

This includes additional pages for Monsoon floods 2021, MIMU Analysis hub page and individual product pages, MIMU Map Maker, and Flood Monitoring Dashboard.

35%
of survey respondents visited the MIMU website often, and a further 47% sometimes. A further 10% reported visiting it once and 8% of survey respondents (27 persons) had not visited the MIMU website.

Respondents' use of the MIMU Website

Sometimes	47.1%
Often	35.1%
Once	10.0%
Not visited	7.7%
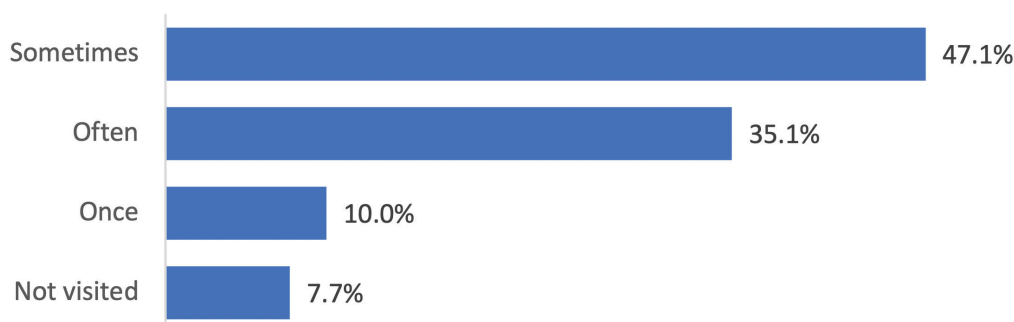
147,000 downloads of MIMU-developed products in 2021

MIMU Information Products and Services

Usage of the Information Products and services mentioned in the Client Survey in 2021 was as follows:

MIMU Weekly Updates

1,030 people were self-registered on the MIMU Mailing List in December 2021 to receive the MIMU Weekly Update providing brief information on new products and services. To encourage broader use of this resource, it is also available through MIMU Weekly Update webpage and was viewed 17,600 times in 2021.

MIMU Online Orientation

4,240 views through the MIMU website in 2021. It was developed to provide a comprehensive overview of MIMU products and services anytime, anywhere and It was released in late November.

MIMU's first Bulletin

4,420 views in 2021. It provides an interactive snapshot of MIMU activities and achievements for the previous year.

MIMU Interactive Dashboards

27,960 views over this 12-month period. They have been developed by the MIMU team to facilitate analysis of various datasets. Those most frequently consulted MIMU dashboards focused on the MIMU 3W (13,392 visits), Township profiles (5,438 visits), Census data (4,540 visits), MIMU Assessment tracking (1,624 visits) and the new Emergency Preparedness Dashboard which was launched in May 2021 (1,136 visits).

MIMU Assessment Tracking

1,940 Assessments/Publications had been registered by 190 agencies/entities as of December 2021 (the initiative was started in early 2014). The majority continue to be in the Health sector, and over a third (40%) have a countrywide focus, followed by Rakhine (15%), Yangon, Mandalay, Ayeyarwady, Kayin, Shan (North), Mon and Shan (South).

Vacancy Notices

5,470 were posted on the MIMU Jobs pages over this 12-month period, 68% of them for NGOs. Users consulted these webpages 2.8 million times. The MIMU Jobs pages are open to agencies active in humanitarian, development and peace-focused sectors, aiming to keep skilled staff within these sectors.

Calls for Proposals

84 were uploaded by donors over this 12-month period, with 19,671 pageviews and 13,846 downloads, indicating ongoing frequent use of this service of the MIMU.

MIMU 3W

The MIMU 3W gathers information on agencies country-wide to village level to support planning, coordination, emergency response and resource allocation. As of 2022 it has been renamed a "5W" given its countrywide capture of information on WHO is implementing WHAT activities, WHERE, WHEN and FOR WHOM (project focus).

MIMU 3W Participation

163 agencies voluntarily contributed information on their activities across Myanmar to the October 2021 MIMU 3W. Activities were reported in all townships, reaching at least 75% of village tracts and towns countrywide, and most numerous in the Health, Livelihoods sectors, Protection. Yangon, Rakhine, Kayin and Kachin had the largest concentration of agencies. Activities were reported against 157 sub-sectors of activity across 22 thematic sectors.

3W Support Sessions

98 participants from 50 agencies joined the 3W Technical Support Sessions offered by the MIMU to strengthen the quality of agencies' 3W inputs. The majority were from International NGOs.

MIMU 3W products were heavily used in this period

28,500
pageviews of MIMU 3W page

4,900 **downloads of MIMU 3W Products (3W maps, tables, one pager and overviews detailing 3W analysis in more user-friendly formats).**

13,392 **pageviews of MIMU 3W interactive dashboards**

MIMU Mapping Services

257 maps were produced or updated, including 127 Sector/Thematic maps, 76 Geographic and planning/base maps and 54 Customized maps prepared at the request of 17 different organizations.

55 of the 62 different layers/spatial datasets on the Geonode have been developed by MIMU, while others are collected from our partner organizations.

MIMU's Map Maker Tool

1,800 Over 1,800 users logged into the platform which received 6,800 pageviews since its release in May 2021. This tool enables MIMU users to make their own maps with available information.

MIMU continues to update and strengthen national datasets based on available information. In this period we updated approximate administrative boundaries at township and ward level in Mawlamyine, Mon State, updating 29 village tracts in 13 State/Regions, adding a new town in Kayah State as well as updating village locations based on latest Pcode v9.3.

MIMU is one of the few non-government members of Sentinel Asia's regional network and the only "Data Analysis Node" member in Myanmar. Sentinel Asia resources support emergency response in natural disasters and, along with UNOSAT's data, were the basis of MIMU maps of flood-affected areas during the 2021 monsoon.

Myanmar Flood Monitoring Dashboard was launched in August 2021 in collaboration with UNOSAT for emergency response preparedness during the Monsoon season. The dashboard was also featured in an article on the United Nations Myanmar website. It had been viewed 687 times by the end of 2021

MIMU Capacity Building Services

MIMU capacity building initiatives focus on technical training in areas related to information management (i.e. data, spatial data management, analysis and visualization). All been developed in Myanmar language by the MIMU team and are offered to interested staff of humanitarian and development agencies.

MIMU Technical Training

333 trainees (53% female) joined 38 days of MIMU technical training in 2021. Trainings were conducted virtually through Zoom Meetings and focused on technical skill development in Excel, Advanced Excel, Information Management, GIS Mapping, Basic Mapping, Tableau and Power BI. There is very high interest in MIMU training programmes as can be seen by the 295 applications for 20 QGIS training places.

MIMU Orientation Sessions

168 participants (50% female and the majority from NGOs) attended the MIMU Orientation sesssions to help users to access and effectively use MIMU resources.

New Product Updates

47 participants (40% female) joined 6 New Product Updates sessions in 2021. These are short virtual sessions introduced in October 2021 to provide veteran users of MIMU resources with a quick briefing on new tools.

MIMU Online Training Programme

47,200 downloads of MIMU QGIS and Excel Myanmar-language training materials through the MIMU website in 2021. Developed to broaden technical capacity among the staff of humanitarian and development agencies who are unable to attend MIMU training programmes, these resources are also available for use by workers and students in other disciplines.

MIMU Technical Support Services

Leading on countrywide village mapping

MIMU Place Codes. The Place codes enable data from different sources to be brought together for analysis and visualization and are an important step toward the SDG principle of leaving no-one behind. As a result of this MIMU initiative, 78% of the 66,358 villages documented by MIMU can now be digitally mapped, supporting emergency preparedness and response, coordination and planning.

Inter-agency Information Management Network

Information Management Network. MIMU continued to convene the Inter-agency IM Network (established in 2014), arranging 6 English language inter-agency meetings attended by 144 participants. The IM Network support technical coordination and information sharing on national developments, new initiatives and surveys, issues of data quality and disaggregation, capacity needs/opportunities and IM gaps.

A new Myanmar Language IM Network group was created to promote the engagement of national staff from humanitarian and development agencies. 7 meetings were conducted in 2021 with 337 attendees, mainly national IM and M&E focal points from UN agencies, NGOs and CBOs.

GIS Working Group. MIMU continued to lead the GIS Working Group (formed in 2009) strengthening coordination and information sharing on GIS initiatives among humanitarian, development and peace-focused actors. 19 participants from 11 organizations, mainly GIS specialists and technicians from civil society agencies, joined the meeting held in this period,

Technical Support to Inter-agency Clusters/Sectors and Technical Working Groups

Dedicated webpages were established, maintained or refreshed for several clusters/sectors and working groups. As of the end of 2021, the MIMU website included webpages for 8 humanitarian clusters/ sectors, including pages on cross cutting issues such as Protection from Sexual Exploitation & Abuse (PSEA) and Accountability to Affected People (AAP) as well as clusters such as WASH, Health, Protection etc.

MIMU Data Analysis Products

MIMU Analytical Briefs

MIMU launched a detailed analysis on Disability in Myanmar (2014-2019) in August 2021, along with a dashboard, dataset and description of the methodology used to enable others to further their own analysis using these resources. This along with the Brief on Changing Sources of Drinking Water in Myanmar (2014-2019) launched in March 2021 were downloaded 276 times in 2021.

Imagery Analysis, Myanmar by Night (1992-2020)

compiles night-time satellite images of Myanmar from 1992 to 2020 as an animated video and map which contrast the situation within Myanmar alongside that of neighboring countries. The video, launched in xxxx, was viewed xxx times by users of the MIMU website in 2021.

Common questions / ideas / suggestions from MIMU Client Survey	MIMU Comments
A simple overview of the data/tools that exists, and how they can be used would be helpful.	The MIMU Website Guide describes where different resources can be found and the MIMU Catalogue of Activities includes links to available tools and resources. We are hoping to create an online catalogue of MIMU Products. MIMU virtual Orientation Sessions are provided on the first Tuesday of each month – contact info.mimu@undp.org to register. Also, MIMU New Product Update sessions are provided on the third Tuesday of every month as a quick briefing on MIMU's latest products. You can also try the MIMU Online Orientation for a quick overview of MIMU products and services.
Please update the MIMU Contact List. It is expected to have a common coordination platform on the MIMU.	The MIMU Contact lists were withdrawn from public circulation at agency request in early 2021. Some of this information can be available on request for specific inter-agency coordination purposes, however only the UN section is well updated at this stage. The MIMU team have been developing a new, efficient automated system that will request user updates on a regular basis. Once this system is established, the lists can be better updated than they were before.
It would be good if you could set up the delete or edit button for the job advertising section so that we do not need to re-advertise or re-post even if there caused mistakes with the typos.	Thank you for this suggestion – we have now introduced this feature. You can edit or delete them using your user account for upload of job advertisements on the MIMU website. If you don't have an account, please contact us on info.mimu@undp.org.
Why MIMU does not have some villages name and Pcodes where we implemented?	MIMU has collected the geo-coordinates of close to 66,358 villages around the country, but this is just 78% of the villages we know about. We are continually adding updates to the MIMU Pcodes to reflect newly reported settlements and their coordinates. If you or your organization have additional information on villages and their locations, please assist us to update these lists by contacting our GIS team through maps@themimu.info or info.mimu@undp.org.
MIMU should collect the documents for resources of other organizations like training kits then upload in the website.	We have already collected some of online training courses from other agencies. They can be seen on Training & Scholarship Programmes page. If you would like to share more courses and resources, please contact us at info.mimu@undp.org

Common questions / ideas / suggestions from MIMU Client Survey	MIMU Comments
Suggest archiving old data and reports. The website is not easy to navigate and could use a review of how best to structure/organize key info products. Also unclear if new data/reports are updated in a timely manner. I tend to defer to relief web for when new reports are available.	That's a great idea! We are now reviewing the current structure, and existing resources. After that, we are going to make a possible plan how to organize them, however it will take some time. In terms of new assessments and reports, we encourage agencies to share them with us for upload and to register them on the MIMU Assessment tracking tool so others can learn more about the available resources. We do not have the same automated systems as ReliefWeb to pick up reports at a wider level but will look into it.
To create more online training	Thank you for the encouragement – our staff put a lot of effort into the training courses and it's nice to know that more would be useful. New online courses have just been launched on the use of Tableau and Power BI, and we are developing an online course on Basic mapping for non-technical users. All MIMU courses are shared through the MIMU website. Once those are released, we announce on MIMU Weekly Updates.
More emergency preparedness and response documents/ database/ plan per cluster, per field office and at the interagency level would be useful.	We will seek more resources from OCHA and Cluster Leads. If you run across resources that you find very useful, especially those in Myanmar language, please sharethem with us to add to the MIMU website.
I need to spend more time on the website exploring all the information on MIMU. I wasn't aware of all of the services available.	MIMU virtual Orientation Sessions are provided on the first Tuesday of each month – contact info.mimu@undp.org to register. You can try the MIMU Online Orientation for a quick overview of MIMU products and services. You can also take a look at the MIMU Catalogue of Activities and the MIMU Website Guide describing where different resources can be found.
Organizations are providing 3W, 4W, and 5W in different months to MIMU and different Clusters. In some months, Project Teams are busy sharing the info with different sources. It would be good if there will be coordination and data sharing system between MIMU and Cluster Leads.	We can understand the frustration of reporting to these tools – they may seem similar but there are important differences. The MIMU 3W (or MIMU 5W as it is now called) captures a certain amount of detail to support coordination, information exchange and and visibility of agencies' work. It collects information on humanitarian, development and peace-focused activities around the country every 6 months and this information is shared with clusters/sectors. Cluster/sector 3W/4W/5W exercises capture more detailed information needed specifically for cluster activities and monitoring in areas in which the cluster is active. Until now this has generally not been countrywide, however we will continue to look at how best the information can be updated across both more easily.

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I very much appreciate the efforts of MIMU. I work in remote Chin State and have been digitizing some of the road network based on updated satellite imagery. Is there any way to get updated satellite imagery for the entire country? Many of the areas I am working in have GIS based map imagery from 2010. Can we send MIMU edits to road networks or other input to be incorporated into the downloadable data sets?	Please do get in touch with our GIS team at maps@themimu.info to share any updates along with the metadata (source) so we can review and combine them with the layers we are continuously updating. For the images: Here you can search and download. Also, as an option instead of download satellite images for the entire country and access of internet, user can use XYZ title in QGIS with a various of image source to get latest condition by comparing satellite images. For example - OpenStreetMap Mapnick, OSM Cycle Map, OSM Black and White, Esri Imagery/Satellite, Esri Streets, Esri Topo, Google Satellite, Google Streets, Carto Positron and Stamen Terrain. You can also use Yandex and Mapy image.
It would be much more useful if combined GIS datasets and information could be downloaded. Now users have instead to download each State/region by itself and then combine the datasets, which causes errors and costs time.	Most of the layers in Geonode are at country level (referred to as "combined") e.g. Admin boundaries at State/Region, District, Subregion, and Township levels, Town points, Schools, Hard to Reach Areas, Transport Networks, Lakes and Dams. We are in the process of updating some of these layers. If have any specific request, you can contact our GIS team directly via maps@themimu.info or use the Map and Data requests. As additional info, we invite you to explore our MIMU MapMaker and you can visualize and make your own maps.
MIMU is doing a great job and would be good if MIMU could expand its work on providing GIS and other data and include access to other sectoral data (e.g. make data from other UN organizations more accessible).	The MIMU MapMaker includes information from various sources including international organizations which has been made available for dissemination.
Would be good if the boundaries could be used by others/users for WebMapping applications. The current use limit to 1:1,000,000 scale renders them nearly useless for webMapping applications.	We would also be happy if available data allowed a scale over 1:1,000,000 – the restriction relates to the accuracy of the data we have been able to pull together. Such detailed data is normally provided by governments based on detailed ground measurements and other sources. Since it is not available for Myanmar but needed for humanitarian and development work, MIMU prepares approximate admin and other layers based on available, far less-detailed information. Hence it is clearly not possible to "zoom in" to any detail as one would like to on a webmapping platform. It is for this reason of accuracy that MIMU administrative boundaries cannot be visible at any scale more than 1:1,000,000 in web mapping platforms. For more information, please see Article 7 of MIMU's Terms and Conditions of Use or feel free to contact us directly.